



My Ref: FOI4842
Enquiries to: Information Requests
E-Mail: informationrequests@barnsley.gov.uk

Dear Requester,

Re: Request for Information – Freedom of Information Act 2000

I wish to confirm that the council has completed its search for the information which you requested.

The information requested and our findings are as follows: -

Please provide the following information regarding nuisance complaints received by the council in the year 2024. This is likely to be held by the council's environmental health department.

1. The number of odour complaints received by the council where possible broken down into the following categories:

- Sewage Treatment Works
- Sewage Sludge Spreading
- Farm Premises
- Manure/slurry Spreading
- Commercial Kitchens
- Waste reception/processing/disposal;
- Other

We received 86 odour complaints in 2024 – we are unable to breakdown this down to specific types.

Please also provide the number of abatement notices issued in 2024 relating to odour.

1 abatement notice was served in relation to odour

2. The number of dust complaints received by the council where possible broken down into the following categories:

- Construction
- Waste
- Agricultural Land
- Mineral Excavations
- Other

We received 13 dust complaints in 2024 – we are unable to break this down to specific types.

Please also provide the number of abatement notices issued in 2024 relating to dust.

No abatement notices relating to dust were served in 2024.

3. The number of smoke complaints received by the council where possible broken down into the following categories:

- **Domestic bonfire**
- **Construction sites**
- **Agricultural**

We received 323 smoke complaints in 2024.

Domestic smoke = 268

Commercial smoke = 55 – we are unable to break this down to the specific types.

Please also provide the number of abatement notices issued in 2024 relating to smoke.

No abatement notices were served in relation to smoke in 2024.

4. The number of Fume or Gases complaints received by the council in 2024.

We received 15 fume or gases complaints in 2024.

Please also provide the number of abatement notices issued in 2024 relating to fumes or gases.

No abatement notices were served in relation to fume or gases in 2024.

If you have any queries about this letter, please contact Information Requests Via email.

Please remember to quote the reference number above in any future communications.

If you are unhappy with the way the Directorate has handled your request, you may ask for an internal review. Please clearly mark your correspondence 'Complaint' and address it to:

Barnsley MBC
Information Requests Team
PO Box 634
Barnsley
S70 9GG

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email: informationrequests@barnsley.gov.uk

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: -

Customer Services Team
Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Email: <http://www.ico.org.uk/foicomplaints>

Kind regards,

Information Requests Team, Barnsley MBC

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