



My Ref: FOI/ 5258  
Enquiries to: Information Requests  
E-Mail: [informationrequests@barnsley.gov.uk](mailto:informationrequests@barnsley.gov.uk)

Dear Requester,

**Re: Request for Information – Freedom of Information Act 2000**

I wish to confirm that the council has completed its search for the information which you requested.

The information requested and our findings are as follows:

**1. How many Warrants were issued to Enforcement Agents in 2024/2025 for Road Traffic Contraventions (including CAZ, Parking, Moving Traffic etc)**

719 sent to bailiffs 185 collected by bailiffs, this is a 25.73% collection rate.  
See report no. 0457 on Chipside.

**2. Which Enforcement Agents do you currently use for debt recovery**

EA we currently use are – Newlyn, we also use Jacobs & CDER, our warrants are split equally between the 3 companies.

**3. Are you currently under a contract or SLA and when does this expire (inclusive of any extension periods)**

Yes - The new contract started on 1 February 2025 and will end on 29 February 2028 – the contract is 3 + 1 + 1 – so there is an option to extend for a further two years.

**4. What average % gross collection rate is achieved across the contract (ie Total collection/total debt passed to agents)**

EA	Total Cases	Total Value	£ Collected	% Collected
CDER	305	£32,556.00	£6,412.13	19.70%
Jacobs	310	£32,525.00	£12,554.21	38.60%
Newlyn	57	£6,075.00	0	0

**5. Who is the Service Manager responsible for monitoring this contract.**

Lucy Naylor / Jordon Fox

Please remember to quote the reference number above in any future communications.

If you are unhappy with the way the Directorate has handled your request, you may ask for an internal review. Please clearly mark your correspondence 'Complaint' and address it to:

Barnsley MBC  
Information Requests Team  
PO Box 634  
Barnsley  
S70 9GG  
email: [informationrequests@barnsley.gov.uk](mailto:informationrequests@barnsley.gov.uk)

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: -

Customer Services Team  
Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF

Email: <http://www.ico.org.uk/foicomplaints>

Kind regards,

Information Requests Team, Barnsley MBC

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