



My Ref: FOI 5540
Enquiries to: Information Requests
E-Mail: informationrequests@barnsley.gov.uk

Dear Requester,

Re: Request for Information – Freedom of Information Act 2000

I wish to confirm that the council has completed its search for the information which you requested.

The information requested and our findings are as follows: -

The publication of the AQAP consultation and the general national drive for net zero has prompted the following further questions.

Since the relaunch of BBW:

1. What have Barnsley taxpayers contributed to set up costs, including bike purchase?

No Barnsley Council core budget has directly contributed the Barnsley Bike Works (BBW). Funding provided for the BBW refurbishment, stock, staffing and vehicle has come from external capital and revenue grant funding.

2. What is the annual running and maintenance cost paid by Barnsley Taxpayers?

No Barnsley Council core budget has directly contributed to the running and maintenance costs since the launch of the BBW Service.

3. What types of bike are available for hire?

The BBW does not currently have a hire scheme. The BBW has a loan scheme for adults, there is no cost barrier to accessing the service, therefore not constituting a hire scheme.

The type of bike on loan is Giant Momentum E bike, this is a 'Ped Elec' bike that is limited to the legal 15.5mph speed outlined by UK law.

4. How many of each type?

38 Giant Momentum adult sized bikes.

5. Since opening, what is the average hire rate, month by month (I assume cycling's not very attractive this time of year)?

16 loans average per month.

6. How many people have signed up for free loans?

Since the scheme started in June we have had 136 applications to loan a bike.

7. Have any been lost or damaged (a feature of other bike schemes)?

1 bike stolen last year, no significant damage to the rest of the fleet

8. How many of what type are out on loan at the time of this request?

The loan scheme takes December and January to bring the fleet back in centrally. This is due to the obvious weather challenges, seasonal usage, annual maintenance assessments, and for the safety of loanees and also security of the bikes. All bikes are in store and ready to go out for loan in February through to the following December.

9. Do loaners routinely use the full month free allowance?

Yes, all utilise at least the initial month.

10. What happens when the month is up? Can the free loan period be renewed or is the hirer expected to make his/her own arrangements for future riding?

If waiting list permits then the loanee can borrow the bike for up to 3 x loan phases of 1 month over the year, so if there is capacity the loanee can loan the same bike for another month.

11. Is there any way of identifying the distance travelled by each hire bike whilst on loan?

Each bike that is returned has a 'return to fleet' service, this is logged and each bike has a diagnostic as part of this, from this we can pull the mileage for each loan period.

12. Ditto total bike miles?

The loan scheme started in June 2025. And collectively the fleet of 38 momentums have travelled over 4,456 miles.

13. What has the scheme contributed to "Barnsley's Active in Barnsley Partnership, which aims to encourage 20,000 residents to take up physical activity as part of everyday life ..."?

The Active in Barnsley Partnership aims to encourage as many residents as possible in Barnsley to be physical active for better physical and mental health. The promotion of cycling for both utility and leisure is a one of the activities we encourage to help increase

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physical activity. The ebike loan scheme is one of the services delivered by the Barnsley Bike Works to encourage increased utility and leisure cycling. This includes, free bike maintenance checks, a conventional bike recycle scheme, community events and workplace visits. The service directly contributes to the Active in Barnsley Partnership's overall vision for 'a Healthy and proud Barnsley where active living is part of everyday life for everyone'.

If you have any queries about this letter, please contact Information Requests Via email.

Please remember to quote the reference number above in any future communications.

If you are unhappy with the way the Directorate has handled your request, you may ask for an internal review. Please clearly mark your correspondence 'Complaint' and address it to:

Barnsley MBC
Information Requests Team
PO Box 634
Barnsley
S70 9GG
email: informationrequests@barnsley.gov.uk

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: -

Customer Services Team
Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Email: <http://www.ico.org.uk/foicomplaints>

Kind regards,

Information Requests Team, Barnsley MBC

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