BARNSLEY
Metropolitan Borough Council

My Ref: FOI/4344
Your Ref:
Date: 02/05/2025
Enquiries to: Information Requests
E-Mail: informationrequests@barnsley.gov.uk

Dear Requester,

**Re: Request for Information – Freedom of Information Act 2000**

I wish to confirm that the council has completed its search for the information which you requested.

The information requested and our findings are as follows: -

Your questions and my findings are as follows:-

- **The total number of parking-related complaints received by the council in the 12 months period between start February 2024 to end of January 2025 if possible.**

  We have reviewed Barnsley BMC formal complaints regarding parking and can confirm that during the above time period there were zero complaints received.

- **A breakdown of complaints by category, if available (e.g. illegal parking, residential permit issues, parking enforcement concerns, misuse of disabled bays, etc.)**

If you have any queries about this letter, please contact Information Requests Via email.

Please remember to quote the reference number above in any future communications.

If you are unhappy with the way the Directorate has handled your request, you may ask for an internal review. Please clearly mark your correspondence 'Complaint' and address it to:

Barnsley MBC
Information Requests Team
PO Box 634
Barnsley
S70 9GG
email: informationrequests@barnsley.gov.uk

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: -

Customer Services Team
Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Email: http://www.ico.org.uk/foicomplaints

Kind regards,

Information Requests Team, Barnsley MBC

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