



My Ref: FOI 5448
Enquiries to: Information Requests
E-Mail: informationrequests@barnsley.gov.uk

Dear Requester,

Re: Request for Information – Freedom of Information Act 2000

I wish to confirm that the council has completed its search for the information which you requested.

The information requested and our findings are as follows: -

Please may I ask the following FOI requests for adult social care and Children/Young People's services:

1. Do you have a web-based community information, advice and guidance website for adult social care?

The council hosts an adult social care page within its website that contains links to other directories. We do not have a web-based site specifically for adult social care.

2. Do you have a social care community directory of services?

No – social care service providers are invited to include their details in Live Well Barnsley which is a broader directory of services and the Barnsley Virtual Family Hub which is a directory of services for children, young people and families.

3. If yes to both or either of the above

a. Is this developed in-house or by an external provider?

N/A

b. If an external provider, please provide the name of the supplier?

N/A

c. If an external provider, please provide the renewal date for the contract.

N/A

d. What is the annual support cost for your IAG/Directory?

N/A

4. Are there any plans to review provision in the next 12 months?

Early conversations have taken place to explore the possibility of an all-age directory that includes adult services, families information services and the SEND Local Offer which would mean review of current provision.

5. Are the council considering an all-age portal that includes ASC, SEND/local offer and FIS?

Early conversations have taken place to explore the possibility of an all-age directory that includes adult services, families information services and the SEND Local Offer.

- 6. Please provide the name(s), email(s), and telephone number(s) of the individual responsible for the IAG/directory within your organisation Children/Young People.**
Mireille Hall, mireillehall@barnsley.gov.uk. 01226 776201
- 7. Please provide the name(s), email(s), and telephone number(s) of the individual(s) responsible for the FIS / SEND Local Offer websites within your organisation?**
FIS - Mireille Hall, mireillehall@barnsley.gov.uk. 01226 776201
SEND Local Offer – Alex Taylor, alexataylor@barnsley.gov.uk, 01226 753406
- 8. Are your Local Offer pages/FIS site developed in-house or externally?**
The content is developed in house, the directory which functions both FIS and the Local Offer is provided by a third-party external provider.
- 9. If an external provider is used:**
- a. which providers currently provide your Family Information Services directories and/or SEND Local Offer site?**
Access Group
 - b. please confirm the value of the FIS contract and/or Local Offer site detailing implementation cost and ongoing if possible**
The value of the contract over a six year period is £31375, this does form part of a wider contract.
 - c. when is the contract(s) due for renewal**
The Contract is due to for renewal in 2027.
- 3. If delivered internally, are there any plans for this to be developed by an external supplier?**
N/A

If you have any queries about this letter, please contact Information Requests Via email.

Please remember to quote the reference number above in any future communications.

If you are unhappy with the way the Directorate has handled your request, you may ask for an internal review. Please clearly mark your correspondence 'Complaint' and address it to:

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PO Box 634, Barnsley, South Yorkshire S70 9GG

Barnsley MBC
Information Requests Team
PO Box 634
Barnsley
S70 9GG
email: informationrequests@barnsley.gov.uk

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: -

Customer Services Team
Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Email: <http://www.ico.org.uk/foicomplaints>

Kind regards,

Information Requests Team, Barnsley MBC

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