



My Ref: FOI 6630
Enquiries to: Information Requests
E-Mail: informationrequests@barnsley.gov.uk

Dear Requester,

Re: Request for Information – Freedom of Information Act 2000

I wish to confirm that the council has completed its search for the information which you requested.

The information requested and our findings are as follows: -

I would therefore be grateful if Barnsley Council could provide any recorded information, it holds regarding:

- 1. The date on which the Council became aware that Santoro Milan was closing or had closed.**
29th July 2026.
- 2. Any information held by the Council regarding the reason for the shop's closure, insofar as this information can lawfully be disclosed.**
Termination of the tenancy.
- 3. Whether the Council has received any notification from the business, its landlord, agents or representatives regarding the closure.**
No.
- 4. Whether the Council has been informed of any intention for the business to reopen, and if so, any recorded information regarding the expected reopening date.**
The council is unaware of any intention to re-open from the location.
- 5. Whether the Council holds any information regarding the current status of the shop premises, including whether the business remains the tenant/occupier of the unit.**
The business is no longer the tenant of the unit.
- 6. Whether the Council has been made aware of any arrangements for customers to access goods, including wedding suits, which are currently inside the premises.**
Not known. Customers should contact the company direct via the contact details on their website.
- 7. Whether the Council has received any complaints or enquiries from other customers regarding the closure of this business and, if so, the number of such enquiries/complaints received.**
None.

- 8. Whether the Council has had any recent communication with the business or its representatives concerning customers who have paid for goods but have not yet received them.**

Nothing disclosed to BMBC. Customers should contact the company direct.

- 9. If the Council does not hold information answering the above questions, I would be grateful if you could confirm this and, where possible, advise which organisation or department may hold the relevant information.**

All queries relating to stock and orders should be directed to the company via their website. The Council does not hold this information.

If you have any queries about this letter, please contact Information Requests Via email.

Please remember to quote the reference number above in any future communications.

If you are unhappy with the way the Directorate has handled your request, you may ask for an internal review. Please clearly mark your correspondence 'Complaint' and address it to:

Barnsley MBC
Information Requests Team
PO Box 634
Barnsley
S70 9GG
email: informationrequests@barnsley.gov.uk

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: -

Customer Services Team
Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Email: <http://www.ico.org.uk/foicomplaints>

Kind regards,

Information Requests Team, Barnsley MBC

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PO Box 634, Barnsley, South Yorkshire S70 9GG