



Self-Neglect and Hoarding Risk Matrix Score

Active monitoring of risks and actions taken to mitigate these are essential to evidence effective management of self-neglect and/or hoarding cases. The table below should be completed

- At each meeting the chair must agree the revised score with attendees
- By the coordinator of the case, following receipt of data on the case; this should be shared promptly with all agencies/individuals involved with the case.
- Use of the guidance will improve consistency



self-neglect-and-hoarding-policy.pdf

Date(meeting or virtual update)	Summary of risk	Actions/ timescale and owner?	Initial risk score	Updated risk score	Summary of impact on risk. New actions agreed?
	How do you get in and out of your property, do you feel safe living here?				
	Have you ever had an accident, slipped, tripped up or fallen, how did it happen?				
	How have you made your home safer to prevent this (above) from happening again?				
	How do you move safely around your home (where the floor is uneven or covered, or there are exposed wires, damp, rot, or other hazards)?				
	Do you have hot water and/or heating,				

	lighting in all your rooms? When was your boiler or meters last tested/serviced?				
	Do you have an open bar fire, convection heater or calor gas heater?				
	When did you last go out in your garden? Do you feel safe to go out there?				
	Are you worried about other people getting in to your garden to try and break-in? Has this ever happened?				
	Are you worried about mice, rats or foxes, or other pests? Do you leave food out for them?				
	Have you ever seen mice or rats in your home? Have they eaten any of your food? Have you seen them upstairs?				
	Can you prepare food, cook and wash up in your kitchen?				
	Do you use your fridge? Can I have look in it? How do you keep things cold in the hot weather?				
	How do you keep yourself clean? Can I see your bathroom? Are you able to use your bathroom and use the toilet ok?				
	Can you show me where you sleep and let me see your upstairs rooms? Are the stairs safe to walk up? (if there are any). Are you able to change your bed				

	linen regularly?				
	When did you last change them? What do you do with your dirty washing?				
	How do you keep yourself warm enough at night if you are not sleeping in a bed?				
	Have you got extra coverings to put on your bed if you are cold?				
	Are there any broken windows in your home? Does your heating work? Have you any repairs that need doing?				
	When did you last see your GP? Have you missed any appointments with the GP or other medical services? Have you experienced weight loss recently?				
	Have you had a Home Safety Check by SYFR?				
The following are questions regarding the imminent risk of fire. If the answer to any of these questions is yes, then concerns should be reported as a matter of urgency to the Fire and Rescue service and raised through the practitioner's line management system.					
	Have you ever had a fire in this property?				
	Do you ever use candles or an open flame to keep you warm or instead of electric lights?				
	Do you ever cook on a camping gas or a barbeque inside your home?				
	Do you use your gas cooker or portable heater to heat your home?				
	Do you dry clothing on or close to portable heaters / gas fires?				

	Do you have clear escape routes in and out of the property?				
	If you keep your doors and windows locked, are the keys near them if you need to open them to get out?				
	Are you able to use a window in the event of a fire to call for help or get fresh air?				
	Do you have a phone – landline or mobile or an alarm to ask for help?				