



My Ref: FOI/ 5529
Enquiries to: Information Requests
E-Mail: informationrequests@barnsley.gov.uk

Dear Requester,

Re: Request for Information – Freedom of Information Act 2000

I wish to confirm that the council has completed its search for the information which you requested.

The information requested and our findings are as follows: -

Is there a charge for assisted waste collection?

No, there is currently no charge for assisted waste collections.

If so, how much is it?

N/A

If not, has there previously been a charge for assisted collections, if so, how much was it?

There was previously a one-off £10 administrative charge to process assisted collection applications.

How many properties have assisted waste collections currently?

Currently 2,397 properties have an assisted collection.

How many assisted waste collections were cancelled in the previous year?

We do not maintain a record of the number of assisted collections that are cancelled.

If the information is held, do those properties also have a blue badge issued to the same address?

We do not hold this information, as it is not relevant to the application process.

Is a blue badge a requirement to accessing an assisted collections like other local authorities?

No. The eligibility criteria for assisted bin collections are as follows:

- The applicant is aged 80 or over; or
- The applicant has a medical condition or disability that prevents them from putting their bins out, or is otherwise physically unable to do so (regardless of age).

Applicants applying on the basis of a medical condition or disability must provide supporting evidence. Acceptable forms of proof are:

- Evidence that the applicant receives a disability or mobility benefit; or
- A confirmation letter from their GP or hospital clinic.

A Blue Badge is not accepted as an eligible form of evidence for this application.

Do you coordinate waste collections for elderly communities as a whole community, or do you assess needs individually?

We do not run dedicated collection rounds specifically for elderly communities. All collections, including those in areas with higher numbers of elderly residents, are part of our standard waste collection routes, which cover a mix of demographics.

Elderly residents who are unable to present their bins due to age, disability, or a medical condition can apply for an assisted collection. Applications are assessed on an individual basis, and applicants must provide the required evidence to support their request.

Please remember to quote the reference number above in any future communications.

If you are unhappy with the way the Directorate has handled your request, you may ask for an internal review. Please clearly mark your correspondence 'Complaint' and address it to:

Barnsley MBC
Information Requests Team
PO Box 634
Barnsley
S70 9GG
email: informationrequests@barnsley.gov.uk

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: -

Customer Services Team
Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Email: <http://www.ico.org.uk/foicomplaints>

Kind regards,

Information Requests Team, Barnsley MBC

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