



Before I go to the library

I'm going to Goldthorpe library



If I am nervous about going I can talk to someone and ask questions first
I can call 01226 773555

I can also send a message to the library on Facebook -
<https://www.facebook.com/BarnsleyLibraries>



I can ask for a tour of the library



About the library

There are people who work at the library who I can talk to



The library has space to sit and read books.



The library can be noisy sometimes. I can contact the library to find out if there are any large groups scheduled to attend at the time I plan to visit.



There are public and disabled toilets at the library.



How I become a member of the library

I can join the library online ([here](#)) or by visiting the library

Whether I join online or in person, I need to bring something with my name and address into the library. This could be a bill, driving licence, or bank statement



When I get to the library I will see a desk



I will talk to someone who works there to become a member of the library



I will tell them my name, address, date of birth, telephone number and email address.

They will also ask for my gender, ethnicity, the language I speak and if I have any disabilities – I can choose not to give an answer if I don't want to share those details.



I will show them identification. This can be a driving licence, bank statement or household bill. It should have my name and address on it.



The person I am talking to will type all the details I give them into a computer and I will be given a library card



When I visit the library

In the library there will be shelves of books and audio books. There are fiction and non-fiction books, for adults and for children.

It's okay to borrow and read a children's book if you're an adult.

There are also large print books, comic books and books about local history.



I can sit in a chair to read a book.



I can borrow a book or audio book and take it home with me.



If I want to borrow a book I can use the self-service machine.

If I'm not sure how to use the self-service machine, I can talk to a member of staff who will help me.



The library also has some computers.

The computers are free to use.



To use the computers I can reserve a time by going [online](#). I will need my library card number and my PIN number to log in and book a computer.

I can also turn up to the library without booking a computer – I might have to wait until a computer becomes available for me to use.

I can ask the person working at the library to help me log in to the computer. They can also help me if I get stuck with something on the computer.



When I have finished, I will leave the library.

