BARNSLEY
Metropolitan Borough Council

My Ref: FOI/ 4687
Enquiries to: Information Requests
E-Mail: informationrequests@barnsley.gov.uk

Dear Requester,

Re: Request for Information – Freedom of Information Act 2000

I wish to confirm that the council has completed its search for the information which you requested.

The information requested and our findings are as follows: -

I am writing to request the following information under the Freedom of Information Act 2000 in relation to potholes and associated vehicle damage within your local authority area. Please provide figures for the most recent full calendar year (or financial year, if easier):

1. **The number of potholes reported (monthly breakdown if possible).**

   July 24 = 134
   August 24 = 107
   September 24 = 165
   October 24 = 201
   November 24 = 187
   December 24 = 236
   January 25 = 871
   February 25 = 1010
   March 25 = 424
   April 25 = 236
   May 25 = 226
   June 25 = 280

   - These are potholes deemed actionable by the Inspector.

2. **The average number of calendar days between a pothole being reported and repaired.**

   Not recorded

3. **The percentage of reported potholes repaired within:**
   - **7 days**
   - **14 days**
   - **28 days**

   Of the reports stated in question 1 of which were deemed actionable 89% were completed within 24 hours.

4. **The number of vehicle damage claims submitted as a result of potholes.**

   Total number of pothole claims from July 2024 to June 2025 = 76

5. **The number of pothole-related claims accepted and the total amount of compensation paid.**

   Total number of settled pothole claims from July 2024 to June 25 = 11
   Total settled amount = £2246.00

6. **If recorded, the types of vehicles (make/model or vehicle category) involved in these damage claims.**

   Not recorded.

Please remember to quote the reference number above in any future communications.

If you are unhappy with the way the Directorate has handled your request, you may ask for an internal review. Please clearly mark your correspondence 'Complaint' and address it to:

Barnsley MBC
Information Requests Team
PO Box 634
Barnsley
S70 9GG
email: informationrequests@barnsley.gov.uk

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: -

Customer Services Team
Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Email: http://www.ico.org.uk/foicomplaints

Kind regards,

Information Requests Team, Barnsley MBC

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