

# Barnsley's Charter for Affordable Warmth 2022-23

Affordable warmth for everyone



## Implementation guidance

By signing up to the charter, organisations pledge to work together to alleviate fuel poverty and improve affordable warmth for households in the Barnsley borough. Securing an Affordable Warmth Charter Mark demonstrates an organisation's commitment to achieve the vision and objectives of the CHARTER.

Please note:

- This guidance is provided to maintain the quality and value of the CHARTER Mark. It is entered into in the spirit of the partnership but not intended to create legal obligations.
- The award of the CHARTER mark does not provide the organisation with any approved status or official branding associated with Barnsley Metropolitan Borough Council.

A) Barnsley Affordable Warmth Charter Group and BMBC Strategic Housing, Sustainability and Climate Change Team obligations:

1. Administration - The CHARTER will be administered and managed by the Council's Strategic Housing, Sustainability and Climate Change Team, who will keep a record of all registrations and be the main point of contact.
2. Charter Mark – Once signed up, the Council's Strategic Housing, Sustainability and Climate Change Team will issue the organisation with the CHARTER Mark artwork file in an appropriate format so they can use this on their communication materials. The production of these materials will be entirely at the expense of the organisation.
3. Barnsley Affordable Warmth Charter group – By signing up for the Barnsley Affordable Warmth Charter you will be invited to join the Barnsley Affordable Warmth Charter Group. Joining the Group is not compulsory and is entirely voluntary. Regular meetings of the Partnership will be held across the year.
4. CHARTER review – The Barnsley Affordable Warmth Charter Group will regularly review the CHARTER to ensure it is effective and up to date. There may be circumstances where the CHARTER Mark is removed from an organisation. However, this would be a decision made collectively by the Partnership after careful consideration.

Where a problem is identified, contact will be made with the organisation to discuss the issue before the CHARTER Mark would be removed.



Circumstances for removal may include, but are not limited to:

- An organisation ceases to deliver their CHARTER action(s).
- An organisation becomes uncontactable despite repeated attempts.
- Inappropriate use of the CHARTER Mark. Using it to sell a product, for example.

B) CHARTER Mark organisation's obligations:

1. Sign-up – Organisations should complete this CHARTER Mark Registration Form and email it to [warmhomes@barnsley.gov.uk](mailto:warmhomes@barnsley.gov.uk).

2. CHARTER actions – organisations should demonstrate through their action(s) that they are committed to the vision and aims of the CHARTER by agreeing to have at least one action included in this CHARTER Action Plan.

3. CHARTER action progress – Organisations agree to provide progress information for all their actions at least annually.

4. Partnership meeting attendance – If the CHARTER organisation chooses to join the Barnsley Affordable Warmth Charter Group, it agrees to attend at least once a year.

5. CHARTER withdraw – An organisation may choose to withdraw from the CHARTER mark by informing Barnsley Council's Strategic Housing, Sustainability and Climate Change Team.

The organisation will remain a CHARTER signatory until it informs the council's Strategic Housing, Sustainability and Climate Change Team otherwise.

6. Approved use – The organisation agrees to ensure the appropriate use of the CHARTER Mark and used solely to demonstrate an organisation's commitment to the aims and objectives of the CHARTER as a means of creating a positive image.

The CHARTER Mark cannot be used for any other purpose or for commercial gain.

7. Removal - If the CHARTER Mark is removed, the organisation must discontinue using the CHARTER Mark with immediate effect.

8. Data Protection – By signing up for the CHARTER, the organisation gives approval for their CHARTER registration to be made public and their name to be used in associated fuel poverty and affordable warmth publicity and promotion.

By signing up for the Barnsley Affordable Warmth Charter, you agree to your details to be stored on a charter database. For full details on the council's privacy statement please visit [barnsley.gov.uk/services/information-and-privacy/your-privacy](https://barnsley.gov.uk/services/information-and-privacy/your-privacy).

