

SEND co-production survey highlights

In May 2023 Barnsley council published a survey to find out how parents and carers of children and young people with SEND in Barnsley want to work together with the local authority and partners to shape decisions made about SEND services.

The questions for the survey were put together with help from

- parents and carers of children and young people with SEND
- SEND colleagues from across the local area.

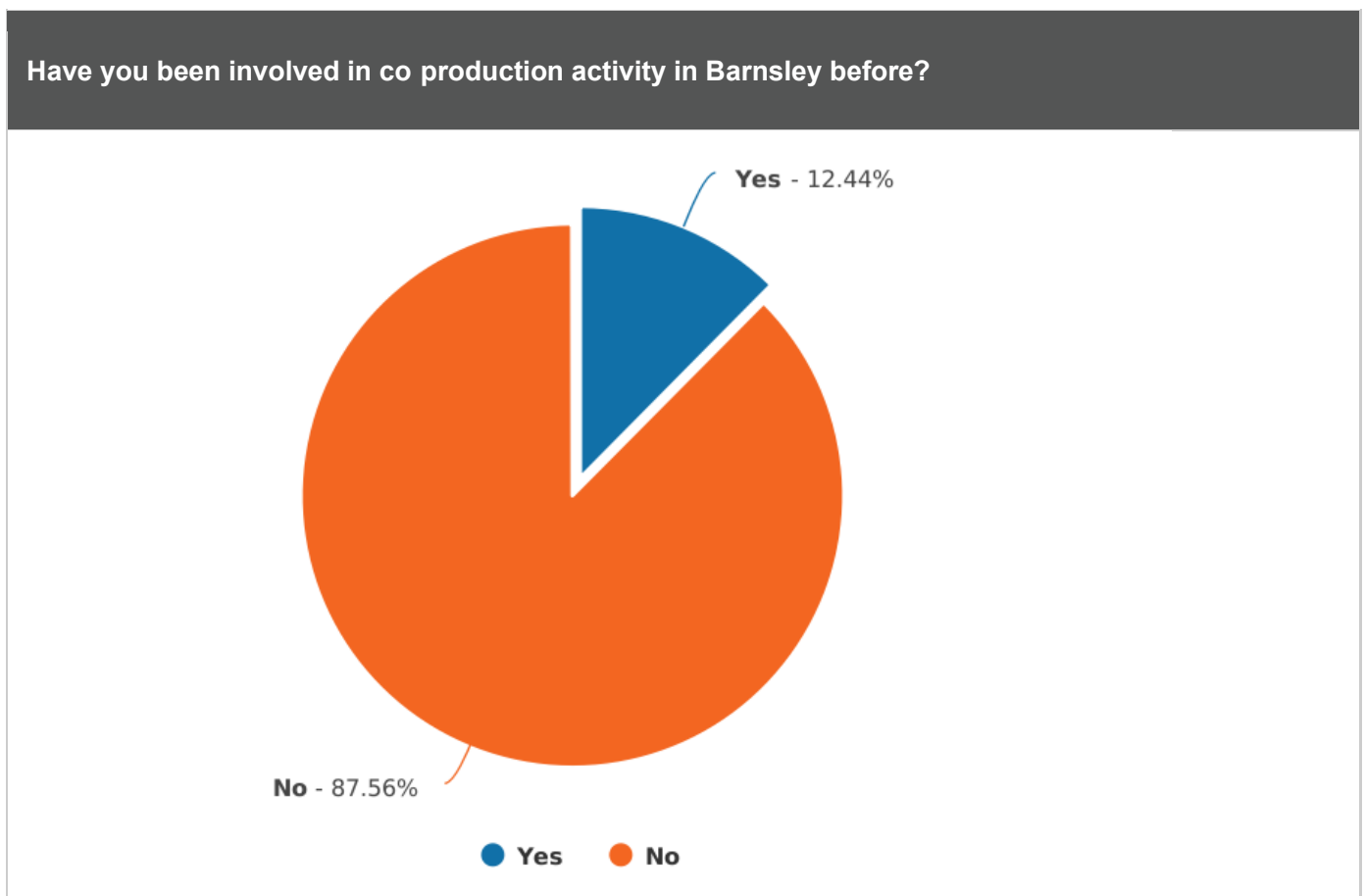
The survey was advertised:

- on the SEND Local Offer
- through Barnsley Council social media
- on internal council bulletins
- through the Barnsley Schools Alliance
- in local press
- at school and community parent and carer groups and events.



Local SEND groups and schools also supported the survey by sharing it with their networks. We really appreciate the support that was given to making sure the survey was well shared.

A total of 249 people responded with 218 of those responses from parents and carers. This report looks at the highlights from the survey.

The survey results can be seen below.

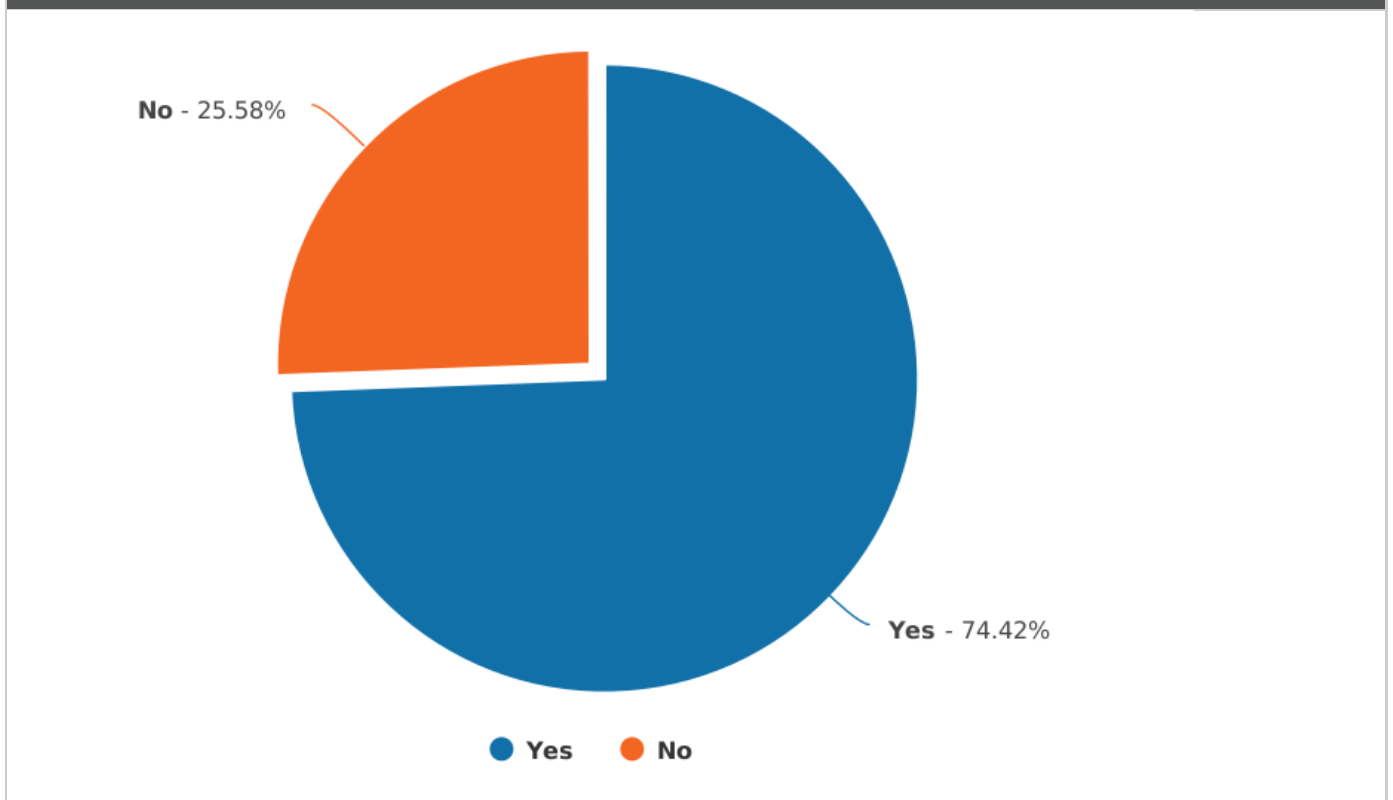




Have you been involved in co production activity in Barnsley before?

Answer Choices			Response Percent	Response Total
1	Yes		12.44%	27
2	No		87.56%	190
			answered	217
			skipped	1

From the survey it became apparent that the word co-production isn't always very well understood. Parents and carers who have been involved in work previously did not associate their involvement with the word co-production. With this in mind we will be asking what parents and carers in Barnsley want co-production to be called, if it is going to be changed.

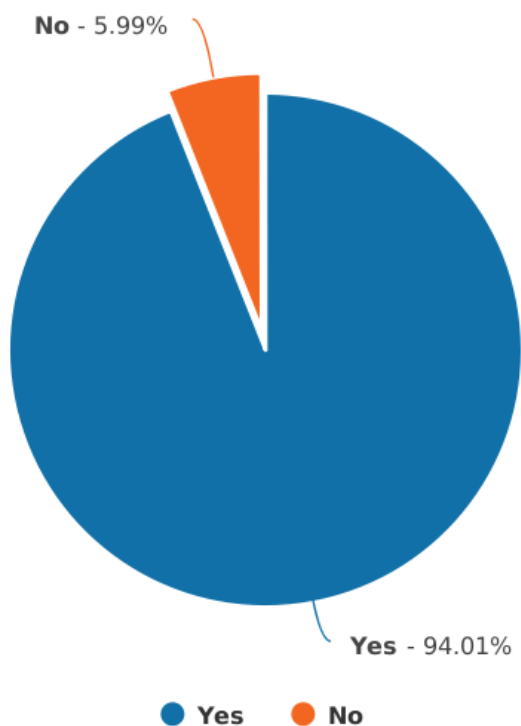
Would you like to be involved in co production activity?



Answer Choices			Response Percent	Response Total
1	Yes		74.42%	160
2	No		25.58%	55
			answered	215
			skipped	3

25% of people who engaged with the survey said they do not want to be involved with co-production. This has highlighted to us the need to make sure we get better at sharing information about what is going on and how to get involved. However, 75% do.

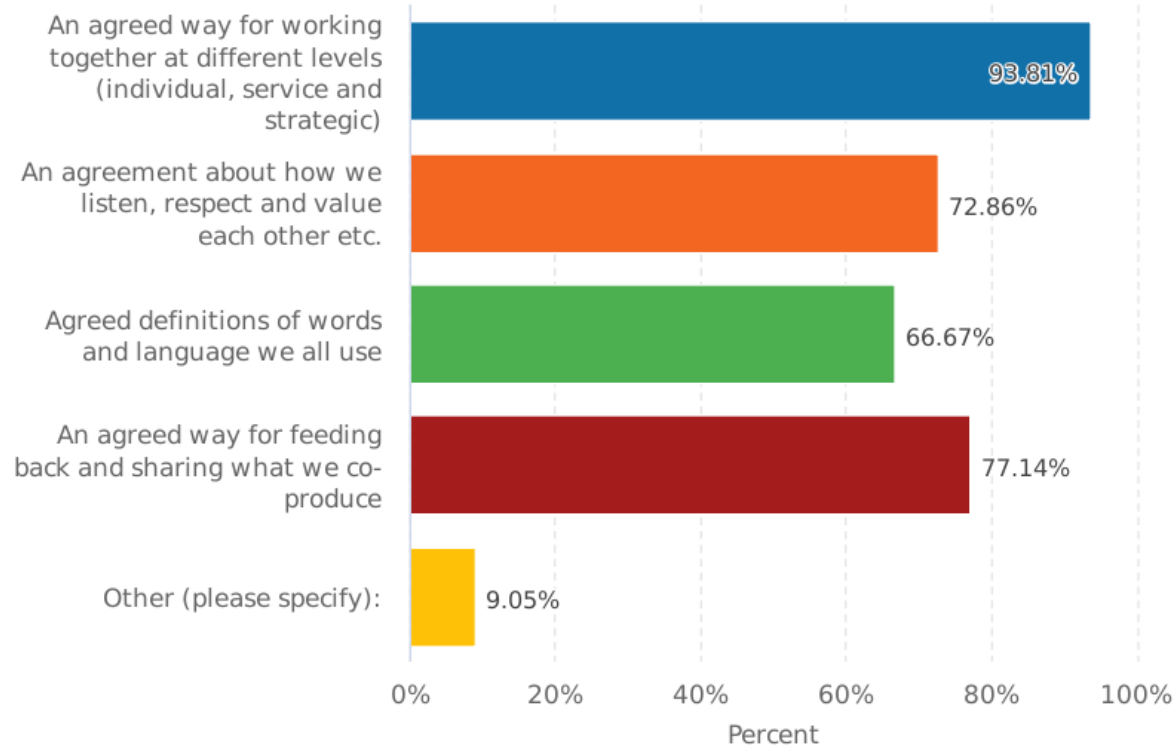
Do you think that an agreed plan for co production (a document that will help us achieve a consistent approach) would help us all understand what co production is and how we work together.



Answer Choices		Response Percent	Response Total
1	Yes	94.01%	204
2	No	5.99%	13
		answered	217
		skipped	1

94.01% of parents and carers said that a plan would help us to achieve a consistent approach to how we work together and co-produce.

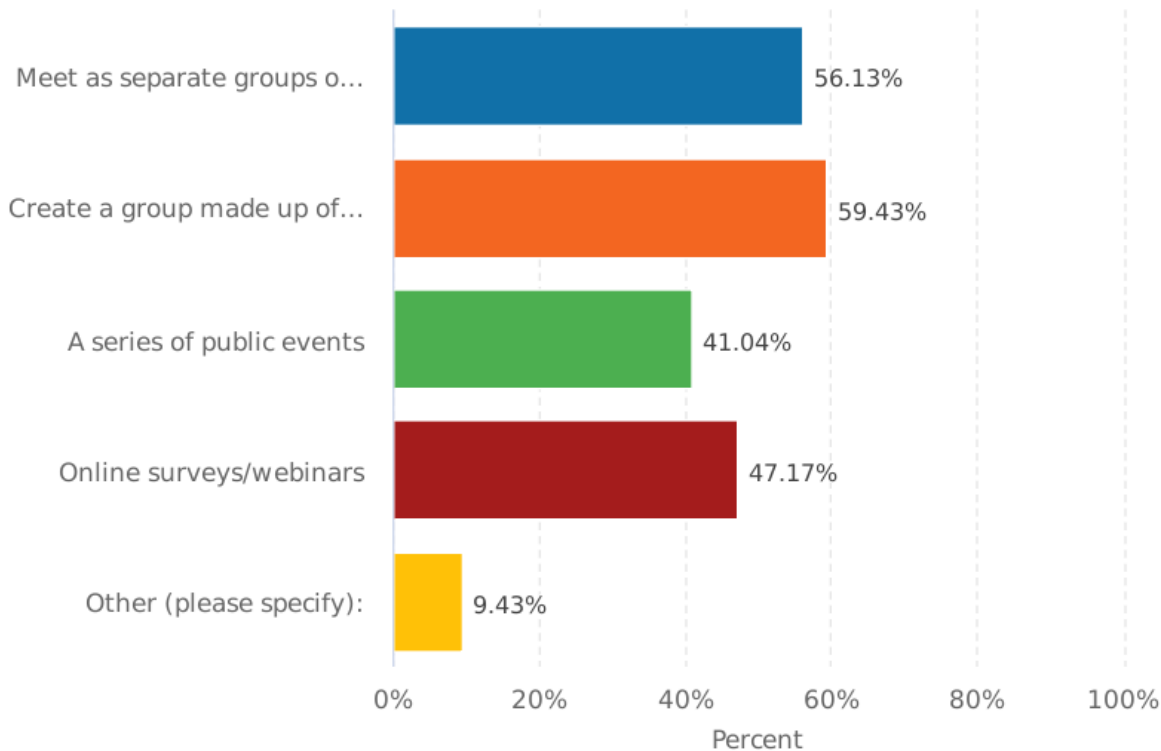
If yes, what do you think should be included in an agreed plan for co production? (Please select as many as you want)



Answer Choices			Response Percent	Response Total
1	An agreed way for working together at different levels (individual, service and strategic)		93.81%	197
2	An agreement about how we listen, respect and value each other etc.		72.86%	153
3	Agreed definitions of words and language we all use		66.67%	140
4	An agreed way for feeding back and sharing what we co-produce		77.14%	162
5	Other (please specify):		9.05%	19
			answered	210
			skipped	8

The survey highlights the key points that need to be included in the plan.

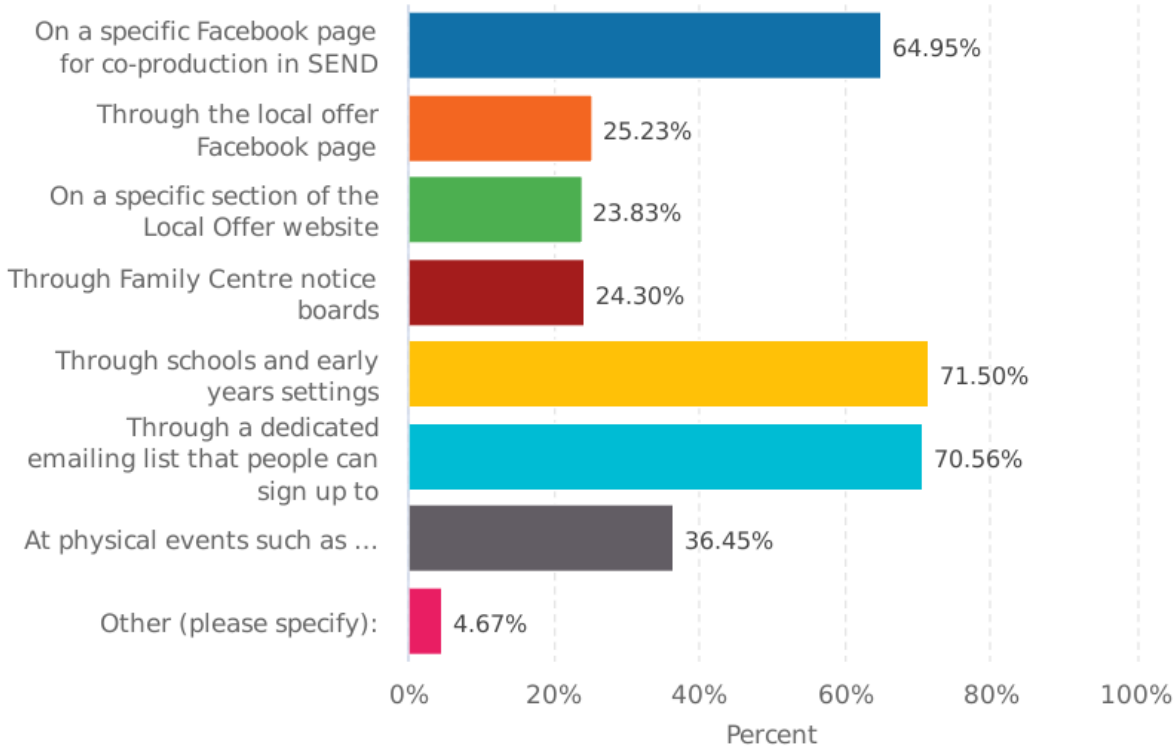
Please tell us which method/methods you would prefer (Please select as many as you want)



Answer Choices			Response Percent	Response Total
1	Meet as separate groups of children, young people, parents and carers, and then we pull together the findings and decide next steps		56.13%	119
2	Create a group made up of individual parent/carer group representatives, who are all equally recognised, as a base group to create the co-production plan alongside parents, carers, children and young people		59.43%	126
3	A series of public events		41.04%	87
4	Online surveys/webinars		47.17%	100
5	Other (please specify):		9.43%	20
			answered	212
			skipped	6

We will ensure that we use all of these methods to provide opportunities to engage in co-production activity.

How can we make sure you know how to get involved and keep you informed about what is happening? (Please select as many as you want)



Answer Choices		Response Percent	Response Total
1	On a specific Facebook page for co-production in SEND	64.95%	139
2	Through the local offer Facebook page	25.23%	54
3	On a specific section of the Local Offer website	23.83%	51
4	Through Family Centre notice boards	24.30%	52
5	Through schools and early years settings	71.50%	153
6	Through a dedicated emailing list that people can sign up to	70.56%	151
7	At physical events such as Local Offer Live and drop in sessions	36.45%	78
8	Other (please specify):	4.67%	10
		answered	214
		skipped	4

We will use all of these methods to communicate with you.

Would you like to tell us anything else related to working together in SEND?

Answer Choices		Response Percent	Response Total
1	Open-Ended Question	100.00%	42
		answered	42
		skipped	176

Our next steps

Now that we have the results of this survey we will begin moving forward with creating a plan for how we all work together to shape SEND services in Barnsley.

To do this we will:

- Meet with local SEND parent/carer groups to discuss how they would like to be involved.
- Create a mechanism to enable members of different groups to come together.
- Use a mix of day time, evening and online options when we put on public sessions for people who are not part of parent/carer groups.

To make sure that people know what is going on and how they can get involved we will:

- Use the results of this survey to create a dedicated Co-Production Facebook page so you can see what is going on and how to get involved.
- Ask parents and carers about their understanding and opinions on the word co-production. We will be asking you if we should call it something else or use the word co-production and explain it more.
- Continue to book sessions in schools and settings to make sure parents and carers of children and young people with SEND know how they can be involved.
- Expand the monthly participation drop in sessions to more areas from September 2023.
- Improve the co-production page on the SEND Local Offer.
- Roll out a registration form to allow individuals to sign up to receive information about how to get involved in co-production.

We want to take this opportunity to thank everyone who took part in the survey and all those who shared it. We are looking forward to this exciting opportunity to design how we work together to shape SEND in Barnsley.