



My Ref: FOI4540
Your Ref:
Date: 10/06/2025
Enquiries to: Information Requests
E-Mail: informationrequests@barnsley.gov.uk

Dear Requester,

Re: Request for Information – Freedom of Information Act 2000

I wish to confirm that the council has completed its search for the information which you requested.

The information requested and our findings are as follows: -

Your questions and my findings are as follows:-

1. In the last financial year 2024/25 how many incidents did your authority record where refuse collectors were physically assaulted by members of the public while carrying out council duties? Please give a brief description of the circumstances of the incident.

NOTE: By refuse collectors I mean all employees whose main duties are involved in the collection of rubbish (all types) from homes and businesses with your authority.

NOTE: If the refuse collection duties are carried out by a third party company hired by the council the information is still HELD by the council, because it is information held on your behalf.

2 incidents have been recorded during the financial year 2024/25 in both circumstances refuse collection team were threatened with a knife.

Please remember to quote the reference number above in any future communications.

If you are unhappy with the way the Directorate has handled your request, you may ask for an internal review. Please clearly mark your correspondence 'Complaint' and address it to:

Barnsley MBC
Information Requests Team
PO Box 634
Barnsley
S70 9GG
email: informationrequests@barnsley.gov.uk

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: -

Customer Services Team
Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Email: <http://www.ico.org.uk/foicomplaints>

Kind regards,

Information Requests Team, Barnsley MBC

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