



My Ref: FOI/4295
Your Ref:
Date: 22/04/2025
Enquiries to: Information Requests
E-Mail: informationrequests@barnsley.gov.uk

Dear Requester,

Re: Request for Information – Freedom of Information Act 2000

I wish to confirm that the council has completed its search for the information which you requested.

The information requested and our findings are as follows: -

- 1. In the 2024 calendar year could you please state how many complaints about noise issues were recorded by your environmental health/noise complaints department?**

1462

- 2. In relation to the complaints in 2024 calendar year how many of these related to complaints about:**

- (i) Barking dogs - 481**
- (ii) Chickens and cockerels – 18**
- (iii) Building noise and/or DIY – 26**
- (iv) Wind chimes in a neighbour's garden – 3**
- (iii) Sexual noise – 2**

- 3. If you had any complaints that related to (iii) sexual noise please state (a) a summary of the nature of the complaint and (b) what you as the local authority did as a result of the complaint.**

The complaints relating to sexual noise were actioned in accordance with our domestic noise nuisance procedure – officers spoke to the complainant and letters were sent to the premises concerned. No further complaints were received in either case.

If you have any queries about this letter, please contact Information Requests via email.

Please remember to quote the reference number above in any future communications.

If you are unhappy with the way the Directorate has handled your request, you may ask for an internal review. Please clearly mark your correspondence 'Complaint' and address it to:

Barnsley MBC
Information Requests Team
PO Box 634
Barnsley
S70 9GG
email: informationrequests@barnsley.gov.uk

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: -

Customer Services Team
Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Email: <http://www.ico.org.uk/foicomplaints>

Kind regards,

Information Requests Team, Barnsley MBC

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