



My Ref: FOI4780
Enquiries to: Information Requests
E-Mail: informationrequests@barnsley.gov.uk

Dear Requester,

Re: Request for Information – Freedom of Information Act 2000

I wish to confirm that the council has completed its search for the information which you requested.

The information requested and our findings are as follows: -

1. Has your organisation used translation or interpreting services in the past 3 years (2022–2024)?

Yes

2. If yes:

- **How much was spent in total?**

£324,362

- **What types of services were used (e.g. written, face-to-face, BSL, etc.)?**

Written, face to face, telephone, BSL, video relay and transcription.

- **Which supplier(s) were used?**

AA Global, Sign Solutions, DSCP Services, Joshua Daniels, TW Languages, Carolyn Caton

1. What procurement route was used (e.g. direct award, tender, framework)?

Framework

1. Has your organisation used the CCS RM6141 framework at any point for these services?

Yes

2. If available, could you share who (e.g. department or job title) is responsible for managing these services?

EDI Team.

If you have any queries about this letter, please contact Information Requests Via email.

Please remember to quote the reference number above in any future communications.

If you are unhappy with the way the Directorate has handled your request, you may ask for an internal review. Please clearly mark your correspondence 'Complaint' and address it to:

Barnsley MBC
Information Requests Team
PO Box 634
Barnsley
S70 9GG
email: informationrequests@barnsley.gov.uk

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: -

Customer Services Team
Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Email: <http://www.ico.org.uk/foicomplaints>

Kind regards,

Information Requests Team, Barnsley MBC

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