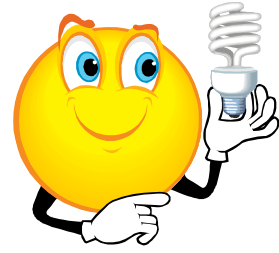


Comments, Concerns, Complaints and Compliments

Barnsley School Health Service is committed to providing quality services to you and your child. We value all comments, concerns, complaints and compliments because these help us to improve our service and respond better to your needs.



If you have a comment, concern, complaint or compliment, and feel able, please speak directly to the member of staff you are involved with.

If you feel unable to speak to them directly or you are not happy with their response please contact the **Lead Nurse, Ann Meynell on Tel: 433130.**

Alternately, in the first instance you can seek support and guidance from the Patient Advice and Liaison Service (PALS).

Contact Tel: 432430 Minicom: 321014 FAX: 435355
Mon-Fri 8.30am-7.30pm Sat & Sun 1-5pm

Patient Advice and Liaison Service, Barnsley Hospital NHS
Foundation Trust, Gawber Road, Barnsley, South Yorkshire, S75
2EP.

www.bhnft.nhs.uk/patients/pals.htm

