



My Ref: FOI/4402
Your Ref:
Date: 15/05/2025
Enquiries to: Information Requests
E-Mail: informationrequests@barnsley.gov.uk

Dear Requester,

Re: Request for Information – Freedom of Information Act 2000

I wish to confirm that the council has completed its search for the information which you requested.

The information requested and our findings are as follows: -

Your questions and my findings are as follows:-

Your questions and my findings are below:-

1. The number of complaints received per year by tenants related to private rented sector housing for the following years:

2023/2024 – 768 (this is any complaint/service request re the Private Rented Housing sector that is not listed as “proactive” and not necessarily reported by the tenant – this would take above the allocated time to obtain these)

2024/2025 – 691 (as per comment above)

2. The number of complaints received per year by tenants related to social housing for the following years:

2023/2024 – 190 (this is any complaint/service request re the Private Rented Housing sector that is not listed as “proactive” and not necessarily reported by the tenant – this would take above the allocated time to obtain these)

2024/2025 - 227 (as per comment above)

3. The number of Housing, Health and Safety Rating System (HHSRS) inspections carried out per year on PRS properties for the following years:

2023/2024 – 37

2024/2025 - 17

If applicable: 3a) The total number of property licensing (selective and/or

additional) inspections carried out per year on PRS properties for the following years:

2023/2024 – N/A

2024/2025 – N/A

4. How many improvement notices have been served in relation to Category 1 and/or Category 2 hazards on PRS properties per year for the following years:

If possible, please list the total number of Improvement Notices served exclusively because of category 1 hazards.

Year	Catg 1	Catg 2	Total
2023/24	48	29	77
2024/25	80	58	138

5. The total number of formal enforcement notices served: Overcrowding Notices (Housing Act 2004 Part 2) on properties in the PRS for the following years:

2023/2024 – 3 cases of alleged overcrowding in PRS (1 has formal prohibition notice as resolving activity)

2024/2025 - 4 cases of alleged overcrowding in PRS (None have formal prohibition notice as resolving activity)

6. Please state the year in which your local authority last carried out a Stock Condition Survey.

2020

7. How many housing units in your local authority do you estimate to be in the Private Rented Sector?

21483

If you have any queries about this letter, please contact Information Requests via email.

Please remember to quote the reference number above in any future communications.

If you are unhappy with the way the Directorate has handled your request, you may ask for an internal review. Please clearly mark your correspondence 'Complaint' and address it to:

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PO Box 634, Barnsley, South Yorkshire S70 9GG

Barnsley MBC
Information Requests Team
PO Box 634
Barnsley
S70 9GG
email: informationrequests@barnsley.gov.uk

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: -

Customer Services Team
Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Email: <http://www.ico.org.uk/foicomplaints>

Kind regards,

Information Requests Team, Barnsley MBC

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