



My Ref: FOI 5432  
Enquiries to: Information Requests  
E-Mail: [informationrequests@barnsley.gov.uk](mailto:informationrequests@barnsley.gov.uk)

Dear Requester,

**Re: Request for Information – Freedom of Information Act 2000**

I wish to confirm that the council has completed its search for the information which you requested.

**The information requested and our findings are as follows: -**

**I would like to make the following FOI request please regarding adult social care:**

- 1. Who oversees the management of personal budgets and direct payments and what are their contact details? – i.e. name(s), email(s), and telephone number(s)?**

Ann Marie Hudson, Self-Directed Support Manager.  
[annmariehudson@barnsley.gov.uk](mailto:annmariehudson@barnsley.gov.uk). Tel: 01226 772425

- 2. Does the LA provide an in-house managed account service for personal budgets?**

BMBC does not provide an in-house managed account service for personal budgets.

- 3. Does the LA work contract with or recommend external direct payment support services and with which organisations?**

BMBC does not hold a contract with any third-party support services. We do signpost people to the following third-party services: Pay-packet, Penderel's Trust, Mark Bates, Fish.

**a. If yes, what services do they provide?**

Pay-Packet, and Penderel's Trust provide managed accounts and payroll services. Mark Bates and Fish insurance provide support with Employers Liability Insurance.

**b. When is the contract due to expire?**

As above, there is no contract in place.

- 4. Does the LA use third party solutions to assist with the delivery and budget management of personal budgets, direct payments, or integrated budgets? e.g. pre-paid cards, eWallet solutions, digital software?**

BMBC does not use third party solutions.

a. If yes, what solution is used? N/A

b. Who is the provider and when is the contract due to expire? N/A

c. If no, is this something that you are considering and who in the LA is the person to contact about this and what are their contact details - i.e. name(s), email(s), and telephone number(s)?

This is not something BMBC are considering.

5. **How does the council pay direct payments and grants – i.e. bank accounts, pre-paid cards?**

BMBC pay direct payments by paying directly to the service user who is required to have a dedicated bank account, agent or a third-party managed account provider.

6. **Does the LA offer the option of ISFs (Individual Service Funds) and if so, who oversees this and what are their contact details?**

BMBC does not currently offer ISF's.

7. **Does the LA have a directory of Personal Assistants and if so, who is the person at the LA who is responsible for this and their contact details - i.e. name(s), email(s), and telephone number(s)?**

BMBC maintain a list of PA's who are currently on payroll/self-employed. This is managed by the Self-directed Support Team.

Contact - Ann Marie Hudson, Self-directed Support Manager

[annmariehudson@barnsley.gov.uk](mailto:annmariehudson@barnsley.gov.uk)

Self-directed Support Team [sds@barnsley.gov.uk](mailto:sds@barnsley.gov.uk) Tel: 01226 772425

8. **Who oversees the provision of personal assistants and what are their contact details - i.e. name(s), email(s), and telephone number(s)?**

Ann Marie Hudson Self-Directed Support Manager.

[annmariehudson@barnsley.gov.uk](mailto:annmariehudson@barnsley.gov.uk). Tel: 01226 772425

9. **Who is the current Director of ASC within the LA and what are their contact details i.e. name(s), email(s), and telephone number(s)?**

(Executive Director) Katy Calvin – Thomas. [katycalvin-thomas@barnsley.gov.uk](mailto:katycalvin-thomas@barnsley.gov.uk)

Tel: 07876199946

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**10. Who is the current Assistant Director of ASC within the LA and what are their contact details i.e. name(s), email(s), and telephone number(s)?**

Service Director - Julie Chapman Service Director for Adult Social Care and Wellbeing  
Place Health and Adult Social Care, [juliechapman@barnsley.gov.uk](mailto:juliechapman@barnsley.gov.uk),  
Tel: 07584544422

Service Director - Jayne Hellowell, Adults Commissioning, Improvement and Assurance, [jaynehellowell@barnsley.gov.uk](mailto:jaynehellowell@barnsley.gov.uk)  
Tel: 01226 775823

If you have any queries about this letter, please contact Information Requests Via email.

Please remember to quote the reference number above in any future communications.

If you are unhappy with the way the Directorate has handled your request, you may ask for an internal review. Please clearly mark your correspondence 'Complaint' and address it to:

Barnsley MBC  
Information Requests Team  
PO Box 634  
Barnsley  
S70 9GG  
email: [informationrequests@barnsley.gov.uk](mailto:informationrequests@barnsley.gov.uk)

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: -

Customer Services Team  
Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF

Email: <http://www.ico.org.uk/foicomplaints>

Kind regards,

Information Requests Team, Barnsley MBC

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**PO Box 634, Barnsley, South Yorkshire S70 9GG**