



My Ref: FOI 5655
Enquiries to: Information Requests
E-Mail: informationrequests@barnsley.gov.uk

Dear Requester,

Re: Request for Information – Freedom of Information Act 2000

I wish to confirm that the council has completed its search for the information which you requested.

The information requested and our findings are as follows: -

I would like to request the following information regarding the Council's Information Technology (ICT) and Digital services for the financial year 2025/26:

1. Overall Council:

a) Overall Council Gross Revenue/Expenditure Budget: The total Gross Revenue/Expenditure Budget for the 2025/26 financial year, before deducting Grants, Sales Fees and Charges and Other Income

£639M

b) Total Council Staff Headcount: The total number of Full Time Equivalent (FTE) staff currently employed within the Council.

Headcount – 3605
Full Time Equivalent - 3189.4

These figures do not include locality-maintained schools and Relief employees

Figures accurate as of 17/02/2026.

c) Population served by the Council: The number of citizens locally resident within the council area.

251,770 residents

2. ICT/Digital Services Department:

a) ICT/Digital Budget: The total controllable Revenue Budget allocated to the ICT/Digital department for the 2025/26 financial year.

£9.415M

b) Total IT/Digital Headcount: The total number of Full Time Equivalent (FTE) staff currently employed within the Council's central ICT and Digital services department/s.

Headcount – 123

Full Time Equivalent – 110.85

Figures accurate as of 17/02/2026

c) Structure: A copy of the current organisational chart for the ICT/Digital department.

Attached within the request.

d) Schools: Whether the ICT/Digital Services Department supports Schools within the Council area, how many FTE staff are dedicated to schools support and please specify if this figure is included in the main ICT budget above or is held separately

Not applicable.

3. IT Outsourcing:

a) Outsourced Services: Which ICT functions are outsourced to 3rd party providers (this is services such as the whole ICT service, Servicedesk, Cloud Management etc) – this should not include licensing, subscriptions or hardware maintenance

Not applicable

b) Outsourced Services Costs: The specific annual budget allocated for each of the outsourced services. Please specify if this figure is included in the main ICT budget above or is held separately (e.g., in a Risk or Governance budget).

Not applicable

If you have any queries about this letter, please contact Information Requests Via email.

Please remember to quote the reference number above in any future communications.

If you are unhappy with the way the Directorate has handled your request, you may ask for an internal review. Please clearly mark your correspondence 'Complaint' and address it to:

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Barnsley MBC
Information Requests Team
PO Box 634
Barnsley
S70 9GG
email: informationrequests@barnsley.gov.uk

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: -

Customer Services Team
Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Email: <http://www.ico.org.uk/foicomplaints>

Kind regards,

Information Requests Team, Barnsley MBC

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