Corporate Plan
Performance Report

Quarter 2
July – September 2018
Welcome to Our Corporate Plan Performance Report

The council’s Corporate Plan for 2017-20 sets out what we aim to achieve over the next three years to improve outcomes for our customers and the community. It explains what we want to do, how we plan to do it, and how we'll measure whether we’re on track to achieve it. We feel that specific areas warrant greater attention, emphasis, and possibly resources, to influence other areas of activity and make the greatest impact overall, so this is where we'll focus our performance management and reporting arrangements to keep a closer eye on how well we’re doing.

Our three main priorities are:

Each priority is broken down into outcomes, which are long term and sustainable benefits that support the overall success of the priority. For each outcome there are performance indicators (PIs) which are the activities that we measure to understand whether we're on track to achieve it.

This report provides an overview on how we are performing for the quarter. It should be read in partnership with the accompanying performance Data table (a link to which is available on the last page of this report).

Throughout the document you will see that some of the figures are coloured differently. This “RAG Rating” indicates how we are performing against our targets and is explained below, where figures are not coloured, there are no targets set but we still want to monitor our performance.

- **Performance is more than 10% below target for this point of the year**
- **Performance has been satisfactory and within 10% of the target for this point of the year**
- **Performance against indicator is in line with targets or better for this point of the year**
## Corporate Plan Score Card July – September 2018 (Quarter 2)

<table>
<thead>
<tr>
<th>THRIVING &amp; VIBRANT ECONOMY</th>
<th>PEOPLE ACHIEVING THEIR POTENTIAL</th>
<th>STRONG &amp; RESILIENT COMMUNITIES</th>
</tr>
</thead>
<tbody>
<tr>
<td>1. Create more and better jobs and good business growth</td>
<td>6. Every child attends a good school and is successful in learning and work</td>
<td>10. People volunteering and contributing towards stronger communities</td>
</tr>
<tr>
<td>2. Increase skills to get more people working</td>
<td>7. Reducing demand through improving access to early help</td>
<td>11. Protecting the borough for future generations</td>
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<tr>
<td>3. Develop a vibrant town centre</td>
<td>8. Children and adults are safe from harm</td>
<td>12. Customers can contact us easily and use more services online</td>
</tr>
<tr>
<td>4. Strengthen our visitor economy</td>
<td>9. People are healthier, happier, independent and active</td>
<td></td>
</tr>
<tr>
<td>5. Create more and better housing</td>
<td></td>
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</tr>
</tbody>
</table>

The ratings are based upon the performance indicators that relate to each Corporate Plan outcome to provide a rounded picture of performance, including financial performance.

- **R**: Performance against majority of indicators is below target for this point of the year
- **A**: Performance is mixed, some indicators will be on track to achieve targets and others will require improvement to achieve targets
- **G**: Performance against majority of indicators is in line with targets for this point of the year
Outcome 1 - Create more & better jobs & good business growth

We’ve helped 83 new businesses to start trading in the last six months and supported 190 businesses to grow.

Our work with the private sector has created 712 jobs for the borough in the last six months.

Since April 2018, 23 companies have chosen to locate in Barnsley.

This has created 112 new jobs and secured nearly £10.36M of private sector investment for the area.

Speculative Development – PIF 2

Inward investment levels remain strong and we are using our Property Investment Fund Two and Sheffield City Region JESSICA funding for speculative development in the borough.

Two units have been built at Capitol Park and one is already occupied by a local manufacturer. Construction of five developments should start in the next 3-6 months, creating 540,000 sqft of commercial space. These will be marketed to ensure that they are occupied promptly which will encourage further inward investment and the retention of local companies that are expanding.
Outcome 2 – Increase skills to get more people working

**Employment opportunities for those with learning disabilities has increased to 3.3%.**

We continue to support people with Learning Disabilities into work. Our supported employment pilot for people with a learning disability has begun, and Northern College is to pilot a first step course to develop employment competencies.

**Healthy Workplace Awards**

The South Yorkshire Workplace Wellbeing Award standards have now been designed and will be launched shortly. 66 Barnsley companies are currently working to improve their workplace wellbeing.

To help celebrate businesses that are engaging in workplace health and wellbeing programmes, the first Healthy Workplace Awards took place in September. The award for the best workplace health intervention went to AMCO. The Workplace Health Champion award was won by an employee from Distinction Doors. The award for Barnsley’s Heathiest Business went to XPO Logistics.

**Getting Ready for Work**

The “Business Education Alliance” project is underway, and aims to engage local small to medium enterprises and build their capacity to offer employability support to young people.

Work is underway to launch two European Social Fund (ESF) projects in October. The two projects “Pathways to Progression” and “Pathways to Success” will target priority groups of young people and adults.

Work Readiness Competencies are being promoted and embedded in careers education, advice and guidance in schools, and links have been made with the Youth Council to promote these.

**Apprenticeships**

105 apprentices started in the year to date. This is 1.93% of the workforce.

This is below our target, but an increase compared to the last quarter.

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**Barnsley’s Not in Employment Education or Training (NEET) and Not Known average for 16 and 17 year olds is 9.1%**

62.5% of Care leavers aged 19, 20 & 21 are in Employment, Education or Training. This is better than the national and regional average, and better than our statistical comparators.

Our apprenticeship programme is helping us to achieve this through the creation of five ring-fenced placements, which are currently filled.

All of the apprentices from last year have been successful in gaining permanent employment. Seven of our care leavers are studying at university – this is more than any other previous year.
Glassworks - Food Hall opens for business!
Three butchers, two fishmongers and the deli moved from the old Meat and Fish Market into the new Food Hall. A cheesemonger, a baker and a new butcher will open shortly. This market now opens until 5pm each day, 6 days a week. Trader feedback has been extremely positive, regular shoppers are still visiting and all stallholders are reporting new people coming in to the market.

Look North broadcast interviews with traders, Cllr Houghton, Diana Terris (BMBC CEO) and shoppers. BBC Radio Sheffield also broadcast the interviews and pre-recorded their two hour Sunday morning show from the Food Hall. Comments from the public include that the new market is impressive, high quality and clean.

Dancing Town
This event was held in Mandela Gardens over two weeks with a food and drink offer supplied by independent local businesses. As well as programmed, professional entertainment, local groups also used the stage and dancefloor.

Special attractions included an opening night of Northern Soul, a country themed day with live bands, local line dancing groups, hay bales and a bucking bronco. A number of dance genres were featured including street, jive, swing, breakdance, salsa, line dancing, ballroom and lots more.

The event drew nearly 5,000 people into an under used area and created something that can grow into an annual event which will help to promote the wider town centre offer, increase footfall and spending, retain existing customers and attract new ones and support the night time economy.

Outcome 3 – Develop a vibrant town centre

Market occupancy levels are lower as stallholders who aren’t moving to the new market are winding down their business. Occupancy of retail units in the town centre is slightly below target as vacant units in the market have now been added to the total available space. As these units are let in the coming months, occupancy levels will increase.

During Q2 there have been significant staffing changes in the Town Centre Policing team which has affected capacity, therefore only 5 Public Spaces Protection Order (PSPO) dispersal instructions were made, and there were no repeat dispersal orders issued.

11% Increase in footfall compared to the same period in 2017. The opening of the new market Food Hall in September has contributed to this.

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In Q2 15,685 people visited the Cooper Gallery, a 21% increase compared to Q2 last year.

We welcomed 7,000 people to our archives this summer, a 20% increase on last year.

Experience Barnsley had fewer visitors in Q2 than the same period last year but still achieved 47% of the annual target at half year.

The average number of visitors to Elsecar Heritage Centre is 44,000 per month. 55% of annual visitor target has been reached.

Worsborough Mill has performed above expectations.

The Cannon Hall Lakes restoration is now complete.

Barnsley Museum’s Heritage Trust donations and shop takings increased by 70% and 60% respectively compared to the same period last year.

The TV coverage from Eurosport and ITV4 of the town centre Criterium Races had over 120,000 viewers.

£15,000 funding has been secured to support the new Winter Festival.

Over 670,000 people have visited our attractions since April 2018, contributing an estimated £14.45million to the local economy.

37 new archive donations in Q2 will help to widen our appeal to archive users and researchers. Our online catalogue caters for remote customers and recently an American academic commissioned a digital copy of a 19th century coalmining diary. Promoting our archive encourages visitors to Barnsley and this contributes to our local economy.

**Bears! At the Cooper Gallery**

The exhibition, produced by The National Centre for Children’s Books, was inspired by bears in children’s stories and was aimed at young families and the older age group who have a sense of nostalgia. Visitors were introduced to famous bears such as Rupert and Winnie the Pooh and new stories filled with polar bears, pandas and toy bears. There was also singing at a teddy bears’ picnic in the Cooper Garden.

The exhibition increased footfall of those under five and their parents and guardians used social media to tell others of their visitor experience.
Outcome 5 – Create more & better housing

270 new homes completed in Q2

A grant of over £2 Million has been secured via the Homes England Housing Infrastructure Fund to advance the building of 311 new homes in the Dearne.

A £692,000 grant/loan has been provided to bring forward the next mixed tenure scheme in Hoyland.

A grant offer of £900,000 has been made as part of a construction fund to drive house building on a key growth site in Hoyland.

Berneslai Homes Construction Services has completed its first housing scheme as Principal Contractor at Bellebrooke, Darfield.

121 new homes are currently being created via the Affordable Homes Programme. Four schemes are creating a total of 34 new build council houses.

Empty Homes Returned to Use

Our work with property owners and partners has resulted in a net reduction of 130 empty properties since April 2018. The success is a result of direct intervention, advice and support.

We sent out over 800 letters to empty property owners asking them about their intentions regarding their property and have achieved a 39% response rate. Advice has been provided via phone and email.

We worked with council tax and enforcement teams, councillors and area councils to bring problematic properties back into use through a range of different measures.

Affordable homes in Athersley

Leeds & Yorkshire Housing are now on site creating 54 affordable homes in Athersley.

Engie ran a competition with the local school to name the roads on this scheme. Blossom View and Tawny Street were the winning suggestions.

- 96.1% of housing stock meets Barnsley Decent Homes Standard
- Berneslai Homes average property void time 18.4 days
- Berneslai Homes rental collection rates 97.3%
Outcome 6 – Every child attends a good school and is successful in learning & work

Achievement at Key Stage 2
Figures published in Q2 show an increase in the proportion of Barnsley pupils achieving the higher standard for reading, writing and mathematics in 2017/18. This increased to 9% from 7% in 2016/17; in line with the national average and our statistical neighbours.

Achievement at Key Stage 4
More Barnsley pupils are achieving standard (4 to 9) and strong pass (5 to 10) grades in Basics (English and Maths). 60.8% of children achieved a standard pass in Basics. This is better than the national average and our statistical neighbours. 39% of children achieved a strong pass. This is better than our statistical neighbours, and we have narrowed the gap to the national average of 39.9%.

Progress 8 and Attainment 8 Scores
The average attainment 8 score for Barnsley pupils declined in 2017/18 to 42.4. Our national ranking is now 140th out of 151 authorities. This has widened the gap between the national average (44.3) and our statistical neighbours (43.6). Progress 8 score was improved slightly to -0.14 in 2017/18. Barnsley’s national ranking improved from 113th in 2016/17 to 104th (out of 151).

80.3% Education, Health and Care Plans were completed within 20 weeks without exceptions in Q2. This is a 4.4% increase compared to last year. 80 new plans were issued in Q2; 61 were issued within 20 weeks without exception; 15 were issued over 20 weeks without exceptions and 4 plans were issued over 20 weeks with exceptions.

Barnsley Summer Reading Challenge
Children at Goldthorpe and Mapplewell libraries were excited to see the Mayor and be awarded certificates and medals for completing the Summer Reading Challenge over the six week holidays.

The reading challenge ran across all of Barnsley Libraries and encourages children to keep up their reading skills and confidence over the long summer break. Well done to everyone who took part.

The proportion of pupils attending schools judged Good or Outstanding by Ofsted fell to 69.1% in Q2, due to one school moving from good to ‘requires improvement’.
Outcome 7 – Reducing demand through improving access to early help

We completed 78.5% of our adult social care reviews timescales – a major improvement from 53% in Q1 last year.

Troubled Families

136 claims have been made to the Ministry of Housing, Communities and Local Government for families on our Troubled Families programme that we believe has made ‘Significant and Sustained Improvement’. This is over 90% of the annual target with the likelihood of one more submission for claims later in 2018/19.

Hospital Social Work Team

Older people who have had a spell in hospital are getting back in their homes, and returning to their normal lives, as quickly as possible, thanks to the work of our Hospital Social Work Team.

Based at Barnsley Hospital, the team assess the needs of patients and provide help and support, enabling safe hospital discharges and ensuring people discharged from hospital receive the most appropriate support.

Getting this right makes it less likely that people will end up back in hospital, or stay longer than they need to. This improves patient experiences, by preventing unnecessary admissions and reducing the number of people waiting to be discharged. Barnsley continues to be one of the best performance areas nationally for minimising delayed discharges from Hospital.

Early Help for low income families in the Central Area

Central, Kingstone and Worsbrough Ward Alliances identified a need for holiday activities as a priority in the more deprived areas. It was agreed that food would be provided as part of any activities to combat the issue of Holiday Hunger.

- 9 different sessions were delivered across 3 wards. Small amounts of funding were secured from Ward Alliances and the Feeding Barnsley programme to support delivery of the sessions.
- 10 volunteers supported the sessions with 219 children under 16 attending. The sessions were also supported by a number of community organisations and local businesses, including Sarah’s Flowers and Teas, Dominoes Pizzas and Tesco.

This has provided a unique opportunity to gain a better understanding of the lived lives of low income families in our most deprived neighbourhoods. Sessions planned for the next half-term holiday and discussions are taking place about support that could be provided as part of future sessions including money management and fuel/winter warmth related support.

Q2 saw further reductions in the number of young people entering the criminal justice system for the first time. Our performance continues to be better than national and regional averages.
Outcome 8 – Children & adults are safe from harm

**Safeguarding Awareness Week – July 2018**

We're sending out a big thanks to everyone involved in making this year’s Safeguarding Awareness Week, held in July, such a great success. This year saw the first joint South Yorkshire event with similar activities taking place across the region.

Over the five days, more than 600 people attended events aimed at sharing information about how the borough's most vulnerable adults and children can be kept safe from harm. Activities took place in a number of primary and secondary schools to raise awareness among younger residents and get them involved with the theme of the week, which was Prevention.

We're really pleased that so many organisations joined us in making safeguarding everybody's business and that our own staff and residents alike were also really engaged and interested in the events. This is the third Safeguarding Awareness Week that we've put together and it's the best attended yet!

**159** people aged 65+ have been permanently admitted to residential and nursing care this financial year. This is much lower than the 260 admissions at this point last year.

**10** people aged between 18 and 64 have been permanently admitted to residential and nursing care this year, this is 5 less than the same period last year.

**1270** ASB Incidents recorded in Q2, a reduction of 27% compared to Q1. Better engagement and education with those recording incidents has contributed to this.

**89.7%** of decisions on whether to progress to a Section 42 adult safeguarding enquiry were made within 72 hours.

**78.9%** of children were placed in family fostering placements in Q2; this is slightly less than in Q1.

**1270** ASB Incidents recorded in Q2, a reduction of 27% compared to Q1. Better engagement and education with those recording incidents has contributed to this.

**33.1%** Safer Neighbourhood Service cases dealt with using informal early intervention. Triage and Assessment Team continue to work proactively, engaging all staff within the SNS as well as partners to ensure where possible first time resolution.

**54** successful homelessness preventions to date

The majority of customers continue to approach in crisis and are actually homeless. The number approaching at risk of homelessness and owed the prevention duty remain relatively low.

**100%** positive victim focused customer feedback received in relation to Anti-Social Behaviour (ASB)
Outcome 9 – People are healthier, happier, independent and active

Public Health Strategy 2018-21

Our refreshed public health strategy for 2018–21 demonstrates our commitment to work with partners to actively improve the health and wellbeing of residents, and provides an opportunity to reflect on how we’ve worked collectively across the borough to reduce inequalities. The priorities included in the previous public health strategy (2016-18) have well established programmes in place, with a number of significant results achieved over the past three years. This work will continue as ‘business as usual’ for public health in Barnsley. The refreshed public health strategy includes three new priorities: food, alcohol and emotional resilience. Each priority will have a comprehensive action plan developed in consultation with partners and other stakeholders.

Town Centre Eyes & Ears Workshop

47 representatives of Barnsley’s night time economy including door staff, pub and club staff and street pastors attended a workshop providing up to date information about current public safety issues; including Child Sexual Exploitation, safeguarding, counter terrorism, physical intervention, the Ask Angela scheme, hate crime, drug and alcohol abuse.

Best Bar None is an important part of our strategy to create a fantastic evening and night time economy in the town centre. The team have worked tirelessly on creating a successful and sustainable scheme. 13 bars have reached the standard and are accredited, with more expected to take part in 2019. This year’s scheme culminated in an evening celebration recognising all that pubs, bars and clubs offer to the local economy.

6.2% of the smoking population are currently undergoing treatment to stop smoking. Our target is 4%.
67% of smokers receiving treatment with a ‘quit date’ quit within 4 weeks. The target here is 55%.

Food Plan 2018-2021

Our Vision: Accessible Quality Food for All

Our priorities include:

Supply Chain: We will increase the food pyramid from nutrition to waste.
Sugar: We will reduce the amount of sugar by introducing healthier options.
Education: We will educate the importance of healthy balanced diets.
Public Sector Catering: We will improve the quality of food on offer, primarily for schools.
Consumer Environment: Food will play a part in transforming food culture to encourage communities to enjoy eating and cooking together.
Access to food: We will ensure access to local food banks and encourage community support to meet the needs of everyone.

The proportion of Barnsley children with excess weight increased slightly in 2017/18. However, the rates are still significantly better than the national average. We’ve developed a Food Action Plan which addresses the inequalities related to healthy weight and associated chronic illnesses. The plan seeks to go beyond traditional interventions and will address food access, food quality and the local supply chain to make sure we achieve our ambition of ‘accessible quality food for all’.
**Outcome 10 – People volunteering and contributing towards stronger communities**

**Volunteer army march on Mayor’s Parade**

On 14th July, This year’s Mayor’s Parade celebrated some of Barnsley’s most prized assets, our volunteers. To celebrate the end of Volunteer Month in June, the Love Where You Live team paraded through the town with nearly 200 of their amazing volunteers. Represented were local Area Teams, Ward Alliances, community and environmental groups, Salvation Army, Libraries and Ad Astra who brought along 66 children and young people who they have worked with to offer volunteering opportunities.

Cllr Jenny Platts, Cabinet Spokesperson for Communities, said: “It is wonderful to see so many volunteers taking part in the Mayor's Parade, celebrating the incredible work they have done, but also encouraging new people to take part. I would like to thank all our volunteers for the amazing projects they have completed during Volunteer Month and their continued hard work for our beautiful borough. Working together, we can achieve great things and build stronger communities”.

**3,155 people volunteered in their communities, of which 340 were new volunteers.**

**£213,570 cashable value of volunteer hours in Q2, which is more than double the quarterly target.**

**“Summer of Fun” in the Dearne**

The main objective of the project was to ensure that every child had access to a free meal and families were given a chance to meet up. The children were given the opportunity to play out, and enjoy a bit of time with other children in the area and share ideas through colouring, playing and eating together. The project ran six weekly sessions which was supported by 70 individual volunteers in total. 994 meals were handed out to children over the 6 weeks. 427 individual children attended altogether. The cashable value of volunteer hours totalled £4175.59.

**“Kids really enjoyed this; it's lovely to see such nice things happening for the local Community”**

**“Well, what a brill day again. My Grandchildren loved every minute so thank you!”**

**“It was a truly brilliant family event. Thank you for a great afternoon”**
Outcome 11 – Protecting our borough for future generations

The average duration for works on principal and major roads was 4.27 days.

Major improvement works took place at Goldthorpe and Barugh Green, Cadent Gas mains renewal works at Wood Walk, Wombwell and Northern Powergrid has renewed electricity supplies and connections in Bolton Upon Dearne.

As part of a £3 Million Heritage Lottery Fund project, the lake restoration is now complete. Over 17,300m3 of water has been desilted to improve local biodiversity. The silt was used to form banks meaning that nothing was sent to landfill. The community was involved and contributed 300 volunteer hours. During the next two years of the project, buildings and pathways will be restored which will lead to an enhanced visitor experience and increased footfall as well as safeguarding the site for generations to come.

49 households have received energy efficiency measures from Better Homes Barnsley. We have almost achieved the annual target.

97.5% of household waste was diverted from landfill in Q2

Fly tipping court case is a ‘coo’ for Barnsley Council
A Barnsley man received a heavy fine after being caught on CCTV fly tipping pigeon excrement in Wombwell Woods. Our enforcement team also seized his vehicle while the investigation was carried out. The man was ordered to pay costs totalling £1531.88. CCTV footage can be viewed on our YouTube channel here. There were 811 reports of fly tipping in Q2; this is 7% less than same period last year. 96% was removed within seven days.

We are working in partnership with our communities to tackle fly tipping with coordinated action including waste carrier licence spot checks, clear ups and social media campaigns.

94.1% of signal faults (traffic lights) fixed within 24 hours

95% of category 1 pot holes were repaired within 24 hours
Digital Champions
The council’s Digital Champions continue to run regular sessions in community venues such as libraries or job centres, to help people gain the skills and confidence to access services and information online.

1,713 People, 131 sessions, 675 hours

Attendees by session type Q2

digitalfirst 46  getonline 73
jobcentreplus 67  UC Universal Credit 663
REBOOT UK 10  Learn My Way 146

(45% take up of superfast broadband, 96.6% coverage of superfast broadband across South Yorkshire)

Registrar Online Booking System
The online system makes bookings quicker and easier for customers well as reducing telephone contact and administrative tasks. The customer is sent an instant email or text to confirm the booking. The service is simple to use on a mobile phone, tablet or computer. There’s also the option to pay in advance.

Services requiring an appointment are: registering a birth or death; making changes to a birth certificate; arranging a Registrar for a wedding or Civil Partnership ceremony; and giving notice of a marriage or civil partnership.

Digital self-service increased to 49% within the first three months and Govmetric feedback shows 85% of customers rated the service as “Good”. In August we also introduced a general enquiry form for Naming Ceremonies and Renewal of Vows, which should help achieve further channel shift away from telephone contacts.

GovMetric Ratings Q2
Govmetric measures customer satisfaction and gathers informal customer feedback which can be used to inform service improvement and deliver customer excellence.

Overall = 54.3%
Face to Face = 96.3%
Web = 28.8%
E-forms = 72.0%

If we look at the transactional feedback, where someone has actually interacted with us for something, the figures would be higher and overall satisfaction is 71.2%.

Outcome 12 – Customers can contact us easily and use more services online
Customer Focus - BSL Video Relay Service

We have taken huge steps to make it easier for Barnsley’s Deaf community to contact us. We have worked closely with Barnsley’s Deaf Forum and SignVideo to offer Barnsley’s Deaf British Sign Language (BSL) users a new Video Relay Interpreting Service (VRS) which allows Deaf people to video call the council free of charge via a link on the council website.

The video connects to a BSL interpreter who then phones the council to relay the conversation in real time. The service is also available remotely - Video Remote Interpreting (VRI). This means that Deaf people can have a face-to-face conversation with a hearing person - such as a council officer, and a BSL interpreter will then relay the conversation. This is great because it can be used in short notice situations, or for straightforward meetings and enquiries. A number of BSL videos have been produced for the website providing guidance and support to access and use a number of council services online, including managing and paying council tax and recycling in Barnsley.

92.1% of our staff now have a Level 2 + Qualification

This quarter we’d like to share our congratulations to James, Liam and Duane from Smithies Depot, for completing their NVQ level 2 in customer services.

Duane said “I really enjoyed completing the course, and I’ve seen the difference when interacting with customers and staff at the depot. I always try to give good customer service; by learning more I could appreciate and consider areas that are sometimes overlooked”.

Enabling Organisation

‘Speak Up’ is a campaign developed in partnership with IDAS independent domestic abuse services, Healthier Communities and BMBC Communications Team.

It’s a brilliant example of how we are working with our partners, communities and residents to provide the tools needed to enable culture change and encourage communities to speak out against Domestic Abuse.

Clear Vision and Values Number of compliments linked to our values Quarter 2

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<thead>
<tr>
<th>PROUD</th>
<th>HONEST</th>
<th>TEAM</th>
<th>EXCELLENT</th>
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<tbody>
<tr>
<td>4</td>
<td>1</td>
<td>7</td>
<td>11</td>
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World Suicide Prevention Day 10/09/18

The #AlrightPal? Campaign demonstrates the importance of people spotting signs and choosing to take a small action and asking if a person is ‘alright?’

We worked with our partners, including MIND, SWPFT, South Yorkshire Police, Healthwatch, Barnsley Samaritans, and Barnsley Football Club, to encourage residents to spot the signs and take action if they have concerns over someone’s mental wellbeing.

Our “One Council” Priority includes the things that we want to achieve to ensure that we are running our council as efficiently as we can, enabling us to provide the best possible outcomes for our district and its residents.
## Finance Data - Spend Per Outcome

<table>
<thead>
<tr>
<th>Outcome</th>
<th>Budget</th>
<th>Out-turn</th>
<th>Variance</th>
<th>% variance</th>
<th>Commentary</th>
</tr>
</thead>
<tbody>
<tr>
<td>Outcome 1</td>
<td>1,472,485</td>
<td>1,505,551</td>
<td>33,066</td>
<td>2%</td>
<td>Reduction in Planning fee income</td>
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<tr>
<td>Outcome 2</td>
<td>1,329,601</td>
<td>1,329,669</td>
<td>68</td>
<td>0%</td>
<td>Balanced position at Q2</td>
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<tr>
<td>Outcome 3</td>
<td>682,716</td>
<td>682,751</td>
<td>35</td>
<td>0%</td>
<td>Balanced position at Q2</td>
</tr>
<tr>
<td>Outcome 4</td>
<td>857,777</td>
<td>862,099</td>
<td>4,321</td>
<td>1%</td>
<td>Commercial Income Shortfall, partly offset by staff savings</td>
</tr>
<tr>
<td>Outcome 5</td>
<td>1,264,278</td>
<td>1,175,055</td>
<td>(89,223)</td>
<td>-7%</td>
<td>Staff Savings in Planning &amp; Building Control Support</td>
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<tr>
<td>Outcome 6</td>
<td>3,997,299</td>
<td>4,476,779</td>
<td>479,480</td>
<td>12%</td>
<td>Increased requirement for Home to School Transport</td>
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<tr>
<td>Outcome 7</td>
<td>6,460,935</td>
<td>6,405,820</td>
<td>(55,115)</td>
<td>-1%</td>
<td>Vacancy Retention</td>
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<tr>
<td>Outcome 8</td>
<td>72,649,590</td>
<td>72,040,442</td>
<td>(609,148)</td>
<td>-1%</td>
<td>Vacancy savings, combined with realignment of services and increased income</td>
</tr>
<tr>
<td>Outcome 9</td>
<td>3,569,434</td>
<td>3,554,356</td>
<td>(15,078)</td>
<td>0%</td>
<td>Balanced position at Q2</td>
</tr>
<tr>
<td>Outcome 10</td>
<td>4,655,473</td>
<td>4,568,791</td>
<td>(86,682)</td>
<td>-2%</td>
<td>Part Year vacancies on Localities (Area Council's &amp; Ward Alliances)</td>
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<tr>
<td>Outcome 11</td>
<td>27,219,004</td>
<td>27,260,098</td>
<td>41,094</td>
<td>0%</td>
<td>Balanced position at Q2</td>
</tr>
<tr>
<td>Outcome 12</td>
<td>3,320,027</td>
<td>3,250,410</td>
<td>(69,617)</td>
<td>-2%</td>
<td>Vacancies in Customers Services support and Development</td>
</tr>
<tr>
<td>One Council</td>
<td>27,672,519</td>
<td>27,579,797</td>
<td>(92,723)</td>
<td>0%</td>
<td>Balanced position at Q2</td>
</tr>
</tbody>
</table>
Contact us

If you have any additional questions about our corporate performance, please contact us at: BusinessImprovement&Intelligence@barnsley.gov.uk

In addition to this report, we have published a data table which provides the detail around all of our corporate performance indicators. These are the activities that we measure to understand whether we're on track to achieve against our overall outcomes and priorities.