

THE ROLE OF THE SOCIAL CARE PRACTITIONER IN SELF-DIRECTED SUPPORT SERVICES

Social Care Practitioners (SCP) will.....

- Following the Care Act assessment, discuss with the service user the options for managing their support.
- Assess whether self-directed support is appropriate for the person, including any capacity assessments that may be required.
- Provide clear information around the expectations and responsibilities of being an employer and signpost where to go for further information. The SCP must be confident that that service user, or their representative, is able to fulfil this role. (Information leaflet are available to be used as guides for SCPs and employers).
- Be able to provide an overview of how a service user can manage their self-directed support account and link, where necessary, to the SDS Team for further detailed information, if required.
- Share information, including the provisional support plan, with the SDS Team, in order for them to set up the self-directed support account. Where requested, joint visits can be completed by the SDS Team to provide more detailed information and support. The SCP will remain the case lead throughout the process.
- Respond to problems/issues relating to the management of a self-directed support account that are brought to their attention. This will include, if necessary, reassessing if a direct payment is still appropriate or consider if alternative support is required.
- Complete a joint review with the SDS Team, where required, to ensure the self-directed support account is working effectively at either the 6 week or 12-month review period.