

Corporate Performance Report

Quarter 1 2025/26

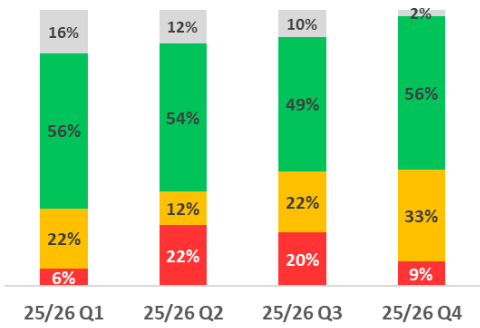


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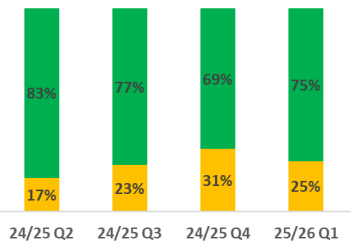
All priorities - Quarter 1 2025/26

CSFs reported - 46



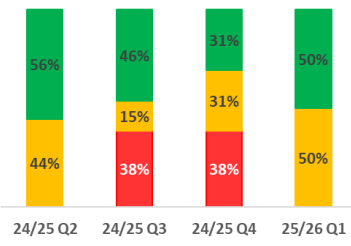
Learning Barnsley

CSFs reported - 12



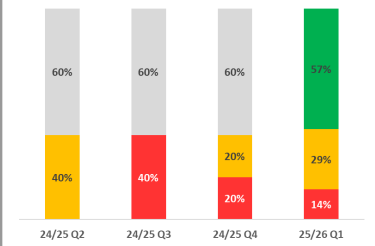
Healthy Barnsley

CSFs reported - 14



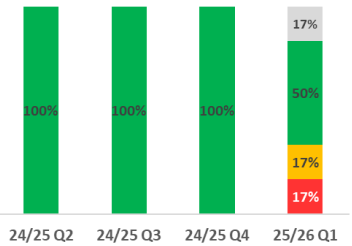
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CSFs reported - 7



Growing Barnsley

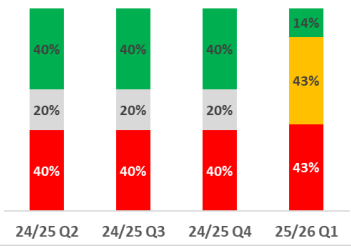
CSFs reported - 6



Grey indicator in Growing Barnsley is related to Economic Inactivity and the Pathways to Work Commission

Sustainable Barnsley

CSFs reported - 7



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LEARNING BARNSLEY

Ref	Priority	LEARNING Barnsley	Directorate	Polarity	Q1 Target	Q1 Outcome
LB06	Learning	Primary School Attendance	Children's	High	95.00%	95.00%
LB08	Learning	Proportion of educational settings judged good or outstanding by Ofsted	Children's	High	94.00%	96.40%
LB09	Learning	Proportion of Early Years and Childcare setting judged Good or Outstanding	Children's	High	98.00%	98.00%
LB10	Learning	Percentage of children on SEN Support in Schools	Children's	High	13.00%	13.40%
LB13	Learning	Young People (10 - 17) years entering the Youth Justice System for the First Time	Children's	Low	30	16
LB14	Learning	Number of contacts that resulted in reablement (short term CSF)	Adults	High	375	397
EB16	Learning	Annual council expenditure against the apprenticeship levy and/or transference of levy funds	Core	High	90.00%	91.00%
LB04	Learning	Number of visits to libraries (Digital & Physical)	PH&C	High	163,100	169,924
HB23	Learning	Percentage of specialist and younger occupant care home providers rated good or outstanding	Adults	High	70.00%	72.20%



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LEARNING BARNSLEY

Ref	Priority	LEARNING Barnsley	Directorate	Polarity	Q1 Target	Q1 Outcome
LB05	Learning	Take up of 2 year old childcare for those eligible through economic criteria	Children's	High	77.00%	71.83%
LB07	Learning	Secondary School Attendance	Children's	High	91.10%	89.10%
LB01	Learning	Care leavers aged 19-21 engaged in education, employment or training	Children's	High	65.00%	60.60%

Secondary School Attendance

Whilst the reported figure is below target for Q1, progress is being made towards alignment with this, shown by the figure reported being higher than the respective quarter in 2024/25 (86.3%). Nationally, the Department for Education's latest release (published during the May spring bank holiday) reported overall secondary attendance at 90.8%, marking a 1.5% increase on the previous year.

All but one of the secondary schools have improved their attendance this academic year. The school that has not improved has maintained and their attendance is above national average. The Q4 outturn is typically impacted by Year 11 study leave, which is recorded as authorised absence following the May holiday period.

Take up of 2 year old childcare for those eligible through economic criteria

We continue to actively promote the DWP list provided by the Department for Education (DfE). However, there has been a delay in receiving the most recent list for the week commencing 9 June 2025. As a result, current figures are based on the last available data from May.

In parallel, promotional activity is now underway across local authority hubs to raise awareness of the 2-Year-Old Free Early Education (FRAS) funding. This initiative is designed to support increased parental engagement with the local authority.

EXECUTIVE NARRATIVE

Care leavers aged 19-21 engaged in education, employment or training

Current performance exceeds the statistical neighbours, Yorkshire and Humber and England averages. However, there are still a number of care leavers who are not available for work due to pregnancy/parenthood, being in custody, having mental health issues or illness and who are not engaged in any education, employment or training activity (ETE).

As a result of strong partnership work with Targeted Information, Advice and Guidance, Worsborough Mill and the Employment and Skills Service. Seven care leavers will be provided with up to 3 days work experience over the summer holiday period, for which they will receive £80 in Love to Shop Vouchers.

We aim to repeat the exercise in October half term for the same young people, with the ambition of supporting these care leavers into something more formal in terms of better levels of engagement with wider ETE opportunities on an ongoing basis.



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HEALTHY BARNSELEY

Ref	Priority	HEALTHY Barnsley	Directorate	Polarity	Q1 Target	Q1 Outcome
ASC_PF33	Healthy	Number of Overdue Reviews in Adult Social Care	Adults	Low	400	380
ASC_PF40	Healthy	Proportion of section 42 safeguarding enquiries where a risk was identified, and the reported outcome was that this risk was reduced or removed	Adults	High	80.00%	93.00%
HB20	Healthy	Proportion of Contacts where the outcome is Information, Advice or Signposted	Adults	High	25.00%	34.96%
HB22	Healthy	Percentage of older persons care home providers rated good or outstanding	Adults	High	70.00%	73.10%
HB24	Healthy	Number of adults aged 18 to 64 whose long-term support needs are met by admission to residential nursing care homes (per 100,000 population)	Adults	Low	6.25	3
HB25	Healthy	Number of adults aged 65+ whose long-term support needs are met by admission to residential and nursing care homes (per 100,000 population)	Adults	Low	200	107
CSC30	Healthy	Percentage of Assessments for Children's Social Care carried out in 45 working days of referral	Children's	High	85.00%	86.20%



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HEALTHY BARNSELEY

Ref	Priority	HEALTHY Barnsley	Directorate	Polarity	Q1 Target	Q1 Outcome
ASC_PF8	Healthy	Proportion of service users completing reablement with no long term needs	Adults	High	70.00%	69.00%
CSC7	Healthy	Percentage of Child Protection for whom a visit has taken place within 10 working days	Children's	High	90.00%	87.00%
HB21	Healthy	Percentage of Looked After Children who are placed less than 20 miles from their home address	Children's	High	85.00%	84.90%
PH03	Healthy	Number of people who attend How's Thi Ticker for a Blood Pressure check	PH&C	High	851	832
PH04	Healthy	Percentage of births that receive a face to face New Birth Visit within 21 days by a Health Visitor	PH&C	High	95.00%	94.20%
PH05	Healthy	Percentage of children who received a 2-2½ year review	PH&C	High	95.00%	92.10%
PH02	Healthy	Percentage of accepted referrals who set a quit date with the commissioned stop smoking service *reported one quarter in arrears	PH&C	High	65.00%	62.00%

Percentage of accepted referrals who set a quit date with the commissioned stop smoking service

The stop smoking services data is a quarter in arrears due to the 4 and 12 weeks quit smoking indicators. For this period, of the 581 clients who accepted and registered, 362 set a quit date, achieving an impressive conversion rate of 62%. This is just 3% short of the 65% target, which is an excellent result considering the service experienced capacity issues during the recommissioning period. The additional funding from the government stop smoking grant, successful recruitment, and new initiatives are now in place to support local authority-led stop smoking services. Furthermore, the new Tobacco and Vapes Bill introduced by the government, includes several key measures aimed at reducing smoking rates, will also support this indicator in the future.

EXECUTIVE NARRATIVE

Percentage of Child Protection for whom a visit has taken place within 10 working days

Performance for Q1 stood at 87%, slightly below the 90% target and a reduction from the previous quarter of 93.8%. This shortfall is largely due to a period of unplanned sickness which placed additional strain on the service. Alongside this, the team has been managing a number of complex cases, further impacting capacity.

Performance meetings continue to monitor the situation closely. Plans are in place to support staff absences, and it is anticipated that these measures will help bring performance back on target in the next quarter.

Number of people who attended How's Thi Ticker for a Blood Pressure Check

The number of How's Thi Ticker (HTT) blood pressure checks for Quarter 1 remains high, even though it just falls slightly below the target. This Quarter 1 data includes the workplace health checks that were delivered by the HTT team through a government-funded pilot. These checks were more comprehensive, including a full health check, which take longer to complete than a standard blood pressure check. The pilot has generated some fantastic feedback from local businesses that hosted an HTT session, 100% rated the service as excellent, 95% are interested in booking another visit, and 86% reported that their employees have already made healthier lifestyle changes.



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GROWING BARNSLEY

Ref	Priority	GROWING Barnsley	Directorate	Polarity	Q1 Target	Q1 Outcome
GB10	Growing	Town Centre Anti-Social Behaviour Incidents	PH&C	Low	125	96
GB05	Growing	Number of Private Sector Jobs created	G&S	High	167	299
GB09	Growing	Town Centre Footfall	G&S	High	2,456,682	2,517,520

EXECUTIVE NARRATIVE

Town Centre Anti-Social Behaviour Incidents

Anti-Social Behaviour (ABS) in the Public Space Protection Order area has reduced by 25 incidents since the previous quarter, equating to a 21% reduction. This reduction has occurred despite lighter nights and improved weather conditions. This is due to our continued joint efforts between the Town Centre Wardens, Glassworks Wardens and the Safer Barnsley Partnership. The majority of the offence types were rowdy/inconsiderate behaviour (58) followed by begging/vagrancy (24). These two types of ASB also saw the highest reduction in volumes (-12 and -8 respectively). There was little change in all other types of ASB. Similar volumes were seen in last year's Q1, with 93 incidents in comparison to this current quarter of 96 incidents.

Town Centre Footfall

Q1 has been a bustling hub of activity with a notable 5% year-on-year increase in footfall and a 2% increase when set against the Q1 target. Fuelled by a vibrant calendar of town centre events, highlights included Armed Forces Day, Barnsley Live, The Garden Party, and the ever-popular Barnsley 10K. The Callum Simpson Boxing match at Oakwell drew in the crowds boosting visitor numbers significantly before and after the match.



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GROWING BARNSELEY

Ref	Priority	GROWING Barnsley	Directorate	Polarity	Q1 Target	Q1 Outcome
HB05	Growing	Anti-Social Behaviour Incidents per 1,000 population	PH&C	Low	4.50	4.94
PH01	Growing	Percentage of high risk food hygiene inspections carried out against inspections due (Risk Rating A and B)	PH&C	High	95.00%	74.00%
RG03	Growing	Percentage of Economic Inactivity	G&S	Low	Monitor	23.60%

Percentage of high risk food hygiene inspections carried out against inspections due (Risk Rating A and B)

There was 2 inspections categorised as the highest risk (Category A) which have both been completed, achieving a 100% delivery rate. Of the 21 Category B inspections scheduled, 15 have been carried out, resulting in a 71% delivery rate for Category B, resulting in 17 out of 23 inspections being carried out, equating to 74%.

However, the inspection programme has been adversely impacted by staff absences throughout the quarter. Despite implementing cover arrangements, competing operational pressures meant that not all Category B inspections could be delivered as planned.

Percentage of Economic Inactivity

Barnsley Council has marked the 12-month anniversary of the Pathways to Work Commission by progressing its Trailblazer Devolution Deal. As part of the South Yorkshire Mayoral Combined Authority, Barnsley gained Trailblazer status, enabling greater local control of employment support, locally tailored pilot programmes and Integrated health and employment services for those with long-term conditions.

Progress highlights include programme launch, first participant now in work, targeted support from South Yorkshire Housing Association, Autism Plus, and specialist therapy providers, A new triage “Front Door” system and VCS Grant Fund, two employer workshops held, recruitment for employer-facing roles ongoing, rebranding and website development underway to improve access for residents, partners, and employers.

EXECUTIVE NARRATIVE

Anti- Social Behaviour Incidents per 1000 population

Although there has been an increase in the Anti-Social Behaviour (ASB) rate in Barnsley from Q4 to Q1, the increase is following the usual seasonal variance. When compared with Q1 of 2024/25, it is slightly higher (4.94 compared with 4.60) and is 85 incidents higher. Q1 2025/26 shows that rowdy and inconsiderate behaviour were the top offence types with 354 incidents, closely followed by off road bikes/quad with 331 incidents. Off-Road Bikes saw the highest volume of increases since last quarter(+103). Rowdy/Inconsiderate behaviour saw an increase of 48 incidents, equating to 16% increase. The top wards recording the highest incident volumes were Central, Stairfoot, Monk Bretton and Royston. Cudworth, Hoyland Milton and Royston all recorded an increase of 30 or more incidents since the previous quarter.



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SUSTAINABLE BARNSLEY

Ref	Priority	SUSTAINABLE Barnsley	Directorate	Polarity	Q1 Target	Q1 Outcome
RG01	Sustainable	Rent Collection	G&S	High	98.00%	97.82%
RG02	Sustainable	Council Housing Decency Standards	G&S	Low	0.00%	1.31%
GB16	Sustainable	Void Rent Loss	G&S	Low	1.50%	1.78%
SB04	Sustainable	Visits to Museum Service Grounds, Outdoor Sites, and Parks	G&S	High	500,000	675,420

Council Housing Decency Standards

At the end of Q1, 234 properties (1.31% of stock) managed by Berneslai Homes were classed as Non-Decent. Reviews are conducted across the quarter and take into account failures from the previous financial year. Within the quarter, 8 assets were found to be Non-Decent and require remedial works, and 226 were not surveyed so have been assumed as Non-Decent and will be reviewed in Q2.

Void Rent Loss

Performance is adrift of target due to number of voids carried remaining high. In terms of corrective actions the weekly void meeting continues to take place to proactively identify issues and blockages, a new sub team has been brought together encompassing colleagues from Neighbourhoods and Property Services to focus solely on the voids related aspect of their role to improve consistency and efficiency.

EXECUTIVE NARRATIVE

Rent Collection

Despite the ongoing challenges of Universal Credit (UC) managed migration, the year began on a strong note. During the period, we had an additional 1,800 UC customers, bringing the total to over 9,500 by the end of the quarter.

The annual UC rent increase verification process placed significant pressure on resources throughout April and May, underscoring the need for greater automation — a solution currently under review.

Meanwhile, Voicescape continues to drive positive outcomes. Automation through the platform generated over 1,600 meaningful customer conversations in Q1. With improved case allocation now in place, individual patch targets have been introduced for Income Officers to further enhance performance.



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SUSTAINABLE BARNSLEY

Ref	Priority	SUSTAINABLE Barnsley	Directorate	Polarity	Q1 Target	Q1 Outcome
GB11	Sustainable	Number of New Homes Delivered *reported one quarter in arrears	G&S	High	225	109
SB03	Sustainable	Household Recycling *reported one quarter in arrears	G&S	High	43.00%	34.80%
GB15	Sustainable	Number of placements to temporary accommodation	PH&C	Low	115	139

Number of New Homes Delivered ■

Net housing completions declined this quarter due to rising construction costs, labour shortages, supply chain issues, and uncertainty around national planning reforms. Local challenges such as land availability and infrastructure constraints also continue to impact delivery. These pressures have created a more cautious development climate, with many builders reassessing project viability.

The updated National Planning Policy Framework (NPPF), published in December 2024, is expected to influence delivery from late 2025. The Council remains proactive, recently approving 1,500 dwellings under the MU1 scheme.

Housing remains a priority, with ongoing engagement in national and regional policy. The Local Plan confirms sufficient land supply, and the Council is committed to enabling high-quality development without delay.

EXECUTIVE NARRATIVE

Household Recycling ■

Figure reported one quarter in arrears, figures provided are for Q4 2024/25. The figure reported is 34.8%, which brings the year end figure to 45.7%.

The Q4 figure is significantly lower than the previous year. This decrease was anticipated due to the missed bins in January and the suspension of green collections during March. Both of these issues were directly caused by the service disruptions related to the safety and quality program.

Number of placements to temporary accommodation ■

Temporary accommodation placements have remained relatively stable. Notably, there has been an increase in the use of our own council-owned stock, rather than private bed and breakfast providers. This shift is particularly positive for family placements.



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Ref	Priority	ENABLING Barnsley	Directorate	Polarity	Q1 Target	Q1 Outcome
CORE1	Enabling	Business Rates Collection Rate	Core	High	97.50%	96.46%
CORE2	Enabling	Council Tax Collection	Core	High	96.50%	96.04%
OH3	Enabling	Percentage of Complaints Upheld	Core	Low	60.00%	71.80%
OH5	Enabling	Percentage of BME Employees	Core	High	2.60%	3.24%
OH6	Enabling	Percentage of Disabled Employees	Core	High	13.80%	14.00%
OH2	Enabling	Sickness Days per FTE	Core	Low	2.25	1.8

Sickness Days per FTE

Overall sickness has decreased from 7,463 FTE days lost in quarter 4 to 5,481 in quarter 1 (decrease of 1,982 FTE days lost). This equates to an average 1.80 FTE days lost per employee for quarter 1, compared to 2.40 FTE days lost in quarter 4. The same quarter last year was 1.92 FTE days lost per employee. The general trend from quarter 1 each year is that there is always a significant decrease in levels of absence during this quarter.

Stress remains the highest cause for mental health absences and is the main mental health reason in Children’s Services, Growth and Sustainability, Public Health and Communities and Core. Anxiety remains the main cause in Place Health and Adult Social Care. Where work is a key factor, this could be linked to high workloads, transformation, recruitment challenges and absence levels elsewhere in the team. Whilst we do not differentiate between home and work causes, impacts outside of the council will also contribute.

The revised Managing Attendance procedure has now been in place for two years. Briefings continue to take place with new managers. The policy makes it easier for managers to support employees and manage sickness through the trigger process.

EXECUTIVE NARRATIVE

Percentage of Complaints Upheld

In Q1 2025/26, we have received 110 complaints, with 71.8% being upheld (including both partially and fully upheld outcomes). This places us above the set target and 2024/25 outturn of 60%. It’s important to note that 42 cases remain open and are still awaiting a response, the upheld rate may fluctuate as outstanding cases are resolved, this provides a valuable indication of the performance trend as further data becomes available.

As it stands, Growth and Sustainability (85.7%) and Adult Social Care (75%) did not meet the target, with Core Services (25%), Children’s Services (53.8%) and Public Health and Communities (44.4%) all achieving less than 60%.

Business Rates Collection Rate

Business Rates collection is projected to fall 1.54% short of the stretch target, and 1.43% below the 2024/25 figure. This is a result of economic challenges and cost pressures on businesses, and delays from the Valuation Office Agency that hinder payment recovery. We anticipate improvement in quarter 2 and will alert the Director of Finance to any significant risks to minimise financial impact.

Council Tax Collection

Council Tax collection is forecasted to be 0.46% below the stretch target and 0.43% lower than the 2024/25 position. The position has remained stable during the implementation of the new Council Tax Support policy and further improvement is anticipated as we assist households in financial difficulty and implement new collection methods, including data sharing with HMRC to obtain employment details from non-payers.



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AREA OF FOCUS

Number of placements to temporary accommodation

Challenges

- 20% increase in Temporary Accommodation placements in Q1 from **116** to **140**.
- This is also an increase on the same period in 2024/25 - **99**
- B&B placements have remained stable in Q1 (**83**, including 27 families) compared to Q4 2024/25 (**84** including 24 families)
- Top 5 reason for placements into TA
 - Asked to leave by family and friends
 - Fleeing Domestic Abuse
 - Hospital discharge
 - Fleeing Violence/ harassment
 - Rough Sleeping
- Also currently carrying around **100** unallocated cases – tipping into crisis

What we are doing to manage TA placements

- Investing in prevention services – 5 new additional posts been agreed to focus on early interventions in communities/ Hospital discharge and domestic abuse. Alongside general prevention work
- Re designing pathways/ whole system approach
- All Age Needs Strategy
- Healthy Housing Hub

Other positive interventions

- Strategy to increase the use of council stock for TA and therefore avoid the use of B&Bs - a more cost-effective model. We currently have 36 units (8 are void).
- All new rough sleepers are offered a bed

AREA OF FOCUS

Take up of 2 year old childcare for those eligible through economic criteria

Drivers to reduced take up:

- Delay in list being distributed by the DFE reduced the window of time available to target promotion towards eligible families
- Some families also eligible for the working families entitlement in the same time period and may have taken up a place using their working families eligibility code instead of the families receiving additional support entitlement
- Reduction in the number of places available locally – a large proportion of providers currently reporting that all their places are occupied.

Actions to increase take up:

- New process in place to identify families who have yet to take up their entitlement and provide phone contact to discuss eligibility, identify potential barriers and support and brokerage of places.
- Promotional marketing has been sent to home addresses of eligible families now that the delayed list has been received including information of how to access their entitlement
- In addition to the national campaign, a new suite of local promotional assets have been developed and circulated to promote take up via social media, posters in the community, newsletters, council intranet, residents newsletter and a targeted facebook campaign is being undertaken
- Weekly childcare chat sessions provided in the Family Hubs at Barnsley Market space providing an opportunity for assisted applications and brokerage of places
- Work continues to be undertaken to increase the number of childcare places available across the borough as part of the childcare expansion and response to our local childcare sufficiency assessment

AREA OF HIGHLIGHT

Percentage of children on SEN Support in Schools

"Data from the May 2025 School Census confirms a further increase in the percentage of children and young people accessing SEN Support in Barnsley's maintained Primary, Secondary and Special Schools. At 13.4% this is the highest figure reported to date and above the 13.0% reported in January 2024. Updated benchmark data will be published by DfE over summer and is expected to show that we are closing the gap with the national figure reported."

Pleased to report continued growth over a 4 year period, gap has significantly narrowed and now is less than 1% below national. This was a priority area of required improvement following the SEND Inspection 2021. This improvement has now been achieved.

This has been achieved by taking a data driven and evidence based approach. Systemic involvement with wider partners has been pivotal to the achieving this outcome.

The council's investment in the SEND Improvement team, undertaking whole school audits and providing support and challenge to schools and settings has driven overall improvement in identifying SEND at the earliest opportunity.



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AREA OF HIGHLIGHT

Young People (10 - 17) years entering the Youth Justice System for the First Time

Working to reduce child 1st time Entrants: Early intervention approach to prevention, targeting children 'on the cusp' of ASB and offending

How we made impact:

Making best use of the MoJ Turnaround 3-year funding uplift, extending YJS activity outside traditional parameters

Targeting *more* children, *earlier* in the sequence that sees a child enter the criminal justice system engaged by the highly skilled, multi-disciplinary team of youth justice, health and education specialists

Our Prevention model was designed to engage children in *their* environment - *their home and family; their school and their local community*. To achieve this, we worked hard to:

Gain commitment and co-ownership from parent and care givers; local police teams; local community services and both official and unofficial leaders; schools and where relevant, other key professionals from early help and social care

Assertive outreach within the community hotspot locations children have gathered.

Effective use of Diversion outcome (turnaround) to deliver evidence-based interventions: children engaged a structured intervention based on Police referral. These cohort were subject to formal assessment and focused, needs led plans were derived that sought to reduce risks of harm to child and others and of further offending. Interventions include evidence-based psychologically informed approaches; reparation and esteem building sessions, such Boxing and issues based 'boys' and 'girls' groups

The impact has been significant and sustained:

Prevention - Dearne: 40% reduction in crime and 11% reduction in ASB

Prevention - Town Centre: 350 children engaged April-June 2025. 60 % reduction in reported incidents of Crime and ASB in Interchange area.

Turnaround project Outcomes: 122 children engaged – 2.46% reoffending rate

Town Centre Footfall

Visits to museum service grounds and outdoor sites

Number of private sector jobs created following support

Percentage of Disabled Employees

Percentage of children on SEN Support in Schools

Percentage of BME Employees

FTE Sickness Days

Number of contacts that resulted in reablement

Percentage of Assessments for Children's Social Care carried out in 45 working days of referral

Primary School Attendance

Young People aged 10 - 17 years entering the Youth Justice System for the First Time

Town Centre Anti-Social Behaviour Incidents

Proportion of educational settings judged good or outstanding by Ofsted

Number of visits to libraries (Digital & Physical)

Percentage of older persons care home providers rated good or outstanding

Number of adults aged 65+ whose long-term support needs are met by admission to residential and nursing care homes (per 100,000 population)

Number of Overdue Reviews in Adult Social Care

Percentage of specialist and younger occupant care home providers rated good or outstanding

Proportion of Early Years and Childcare setting judged Good or Outstanding

Proportion of Contacts where the outcome is Information, Advice or Signposted

Number of adults aged 18 to 64 whose long-term support needs are met by admission to residential nursing care homes (per 100,000 population)

Proportion of section 42 safeguarding enquiries where a risk was identified, and the reported outcome was that this risk was reduced or removed

Percentage of Economic Inactivity

Number of placements to temporary accommodation

Percentage of Complaints Upheld

Number of New Homes Delivered

Household Recycling

Percentage of high risk food hygiene inspections carried out against inspections due (Risk Rating A and B)

Percentage of children who received a 2-2½ year review

Business Rates Collection Rate

Council Housing Decency Standards

Void Rent Loss

Percentage of births that receive a face to face New Birth Visit within 21 days by a Health Visitor

Number of people who attend How's Thi Ticker for a Blood Pressure check

Council Tax Collection

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Secondary School Attendance

Anti-Social Behaviour Incidents per 1,000 population

Take up of 2 year old childcare for those eligible through economic criteria

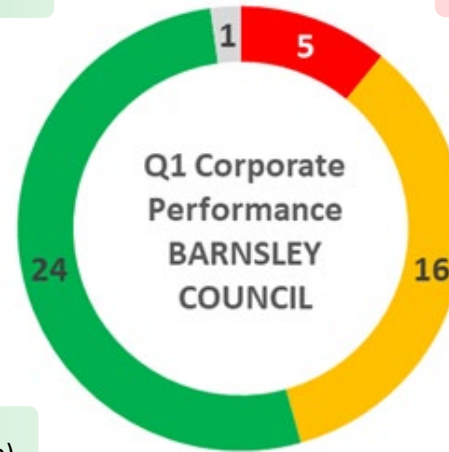
Proportion of service users completing reablement with no long term needs

Percentage of Looked After Children who are placed less than 20 miles from their home address

Care leavers aged 19-21 engaged in education, employment or training

Rent Collection

Percentage of Child Protection for whom a visit has taken place within 10 working days



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