



My Ref: EIR/5742  
Enquiries to: Information Requests  
E-Mail: [informationrequests@barnsley.gov.uk](mailto:informationrequests@barnsley.gov.uk)

Dear Requester,

**Re: Request for Information – Environmental Information Regulations 2004**

I wish to confirm that the council has completed its search for the information which you requested.

The information requested and our findings are as follows: -

**NIRS Records (Odour Nuisance Complaints)  
Glass Recycling UK, 418 Carlton Road, Barnsley, S71 3HX**

**1. Records of complaints received by you in respect of odour issues suffered by complainants in the surrounding area. Please include:**

- the complaint descriptions/narrative as recorded within your database by way of spreadsheet (i.e. details of what complainants were reporting in each instance);
- The location of each complainant, including the relevant street name (we understand that you will need to redact detail for GDPR purposes but would be grateful if you would leave visible the street name from which the complaint was made); and

See attached spreadsheet.

**2. Confirm the number of:**

- individual households from which those complaints have been received in that Relevant Period (by month); and
- complaints received per household over the Relevant Period (by month).

See attached spreadsheet.

**3. Minutes of meetings between any liaison/community groups and the Council which have been held since 23 February 2018 where the issues of odours have been discussed.**

Information not held

If you have any queries about this letter, please contact Information Requests Via email.

Please remember to quote the reference number above in any future communications.

If you are unhappy with the way the Directorate has handled your request, you may ask for an internal review. Please clearly mark your correspondence 'Complaint' and address it to:

Barnsley MBC  
Information Requests Team  
PO Box 634  
Barnsley  
S70 9GG  
email: [informationrequests@barnsley.gov.uk](mailto:informationrequests@barnsley.gov.uk)

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: -

Customer Services Team  
Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF

Email: <http://www.ico.org.uk/foicomplaints>

Kind regards,

Information Requests Team, Barnsley MBC

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