



My Ref: FOI 5841
Enquiries to: Information Requests
E-Mail: informationrequests@barnsley.gov.uk

Dear Requester,

Re: Request for Information – Freedom of Information Act 2000

I wish to confirm that the council has completed its search for the information which you requested.

The information requested and our findings are as follows: -

Please provide the following information:

1. Transport planning system

- **What system(s) you currently use to support transport planning and scheduling.**
- **The supplier(s) of the system(s).**

We use Q routes in our passenger services management.

2. Cost and contract details

- **The current annual cost of each system.**

The cost of the current contract is £20750 (exc.)

- **The contract start date and end date.**

Start Date 01/10/2025 End Date 30/09/2026

- **Any options for extension or renewal within the contract.**

There is an option to renew for 12 and/or 36 months

- **The date on which the current contract is due for renewal or re-procurement.**

The current contract is due for renewal by 30/09/2026

3. Contacts

- **The job title and suitable contact details of the main person or team responsible for discussing transport solutions within your organisation.**

Amy Walton – Group Manager AmyWalton@Barnsley.gov.uk

4. Annual transport spend: Please provide your most recent full financial year's spend on transport services, broken down as follows:

- **Mainstream school transport**
- **Special Educational Needs and Disabilities (SEND/SEN) transport**
- **Adult social care transport**

We can't break down the spend into the above categories however last financial year we spent £12.064M.

5. Demand responsive and community transport

- **Do you currently work with any demand responsive transport (DRT) and/or community transport providers?**

If yes, please provide:

- The name of each provider
- The type of service(s) provided (e.g. home-to-school, SEND, adult social care, dial-a-ride, community bus, demand responsive transport)
- The client group(s) served
- Whether the services are provided under contract, grant funding, framework agreement, or ad-hoc arrangements

N/A

6. Additional digital tools

- Whether you use any other digital tools or platforms to manage transport contracts, fleet management, route optimisation, or performance monitoring, and if so, the name of those tools.

The Council utilises a combination of digital tools and standardised procurement platforms to support the commissioning, management, and monitoring of transport services.

The Council uses Q Routes as its primary transport planning and scheduling system for passenger transport services.

Barnsley operates a Dynamic Purchasing System for the provision of passenger transport services for children and adults.

The Council does not currently utilise a dedicated system for performance management of transport contracts. Implementation of a corporate contract management system (Atamis) is in progress, which is expected to support this functionality.

The Council's waste management and neighbourhood services teams use the BARTEC system for elements of route and workload management in their services. Data from this is analysed by these services to inform opportunities for route optimisation.

7. Future improvements

- Whether your organisation is open to discussions regarding alternative transport solutions or pilot projects aimed at improving service delivery and/or cost efficiency.

The Council is open to discussions regarding alternative transport solutions or pilot initiatives that may support improved service delivery and/or cost efficiency. Any such opportunities would need to be considered in line with the Council's Contract Procedure Rules and, where applicable, the requirements of the Procurement Act 2023.

If any of the requested information is already publicly available, I would appreciate it if you could direct me to the relevant webpage or document exactly.

If providing all of this information would exceed the cost limit set out in Section

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12 of the Act, please provide as much information as possible within the limit and advise which elements could not be supplied.

If you have any queries about this letter, please contact Information Requests Via email.

Please remember to quote the reference number above in any future communications.

If you are unhappy with the way the Directorate has handled your request, you may ask for an internal review. Please clearly mark your correspondence 'Complaint' and address it to:

Barnsley MBC
Information Requests Team
PO Box 634
Barnsley
S70 9GG
email: informationrequests@barnsley.gov.uk

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: -

Customer Services Team
Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Email: <http://www.ico.org.uk/foicomplaints>

Kind regards,

Information Requests Team, Barnsley MBC

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