



My Ref: FOI/ 5505
Enquiries to: Information Requests
E-Mail: informationrequests@barnsley.gov.uk

Dear Requester,

Re: Request for Information – Freedom of Information Act 2000

I wish to confirm that the council has completed its search for the information which you requested.

The information requested and our findings are as follows: -

I am writing to request information under the Freedom of Information Act 2000 regarding the council's expenditure and contractual arrangements for mutual exchange software services. Specifically, please provide the following information:

- 1. Current Expenditure: How much did the council pay in the last financial year (2024/25) for its subscription to the HomeSwapper service (provided by MRI Software)? Please provide this figure inclusive of VAT if possible.**
- 2. Contract Duration: What is the total length of time the council has been a continuous subscriber to the HomeSwapper service?**
- 3. Current Contract Terms: When is the current contract or service agreement for HomeSwapper due to expire or come up for renewal?**
- 4. Applicant Volume: How many active applicants (tenants) currently have a live profile on the HomeSwapper system via the council's subscription?**

1. Barnsley Council do not use the HomeSwapper service provided by MRI Software, therefore the answer is £0.
2. N/A
3. N/A
4. N/A

Please remember to quote the reference number above in any future communications.

If you are unhappy with the way the Directorate has handled your request, you may ask for an internal review. Please clearly mark your correspondence 'Complaint' and address it to:

Barnsley MBC
Information Requests Team
PO Box 634
Barnsley
S70 9GG
email: informationrequests@barnsley.gov.uk

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: -

Customer Services Team
Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Email: <http://www.ico.org.uk/foicomplaints>

Kind regards,

Information Requests Team, Barnsley MBC

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