



My Ref: FOI/ 4657
Enquiries to: Information Requests
E-Mail: informationrequests@barnsley.gov.uk

Dear Requester,

Re: Request for Information – Freedom of Information Act 2000

I wish to confirm that the council has completed its search for the information which you requested.

The information requested and our findings are as follows: -

I would be most grateful if you would provide me, under the Freedom of Information Act, details in respect to the contract below.

Variable Message Signs:

<https://eur02.safelinks.protection.outlook.com/?url=https%3A%2F%2Fwww.find-tender.service.gov.uk%2FNotice%2F039032-2025&data=05%7C02%7Cinformationrequests%40barnsley.gov.uk%7C9ff800d657814780c63d08ddc0559c7c%7Cba6a247133404314a96948d8cdc4c4f8%7C0%7C0%7C638878197712397067%7CUnknown%7CTWFpbGZsb3d8eyJFbXB0eU1hcGkiOnRydWUsIlYiOiIlwLjAuMDAwMCIsIlAiOiJXaW4zMlslkFOljoitWFBpbCIsIlIdUljoyfQ%3D%3D%7C60000%7C%7C%7C&sdata=XfX2CR4Ce4LOJPNBtzpeDjR6vcPMpWJqyRpV1WY%2Bp2l%3D&reserved=0>

The details we require are:

What are the contractual performance KPI's for this contract?

Key Performance Indicators – Response to fault

Response to faults should meet or exceed the minimum requirement below:

- Response time – 3 working days
- Working days – Monday to Friday excluding UK public holidays
- Labour costs for responding to faults must be included in the price
- Cost of replacing faulty parts must be included in the price

Key Performance Indicators – Data Quality

The following data should be available on a self serve basis via the data aggregator OR supplied at least quarterly:

- Full historical occupancy data for the car parks, displayed for any period in graphical form.
- Operational logs for the signs
- Full reporting No for count and signs, led fail. Dimming fail, power fail etc.
- The system must be able to report LED faults, power failure and communication issues.
- Live power failure reporting
- Live Remote monitoring of LEDs to provide failure reporting critical and non critical

Suppliers who applied for inclusion on each framework/contract and were successful & not successful at the PQQ & ITT stages – Contract was awarded via Award of a contract without prior publication of a call for competition in the cases listed below

- The procurement falls outside the scope of application of the regulations

Explanation:

Call off from CCS Framework

Actual spend on this contract/framework (and any sub lots), from the start of the contract to the current date £0 – contract started last week and has not yet mobilised.

Start date & duration of framework/contract? 10th July 2025

Could you please provide a copy of the service/product specification given to all bidders for when this contract was last advertised? Contract was awarded via Award of a contract without prior publication of a call for competition in the cases listed below

- The procurement falls outside the scope of application of the regulations

Explanation:

Call off from CCS Framework

Actual spend on this contract/framework (and any sub lots), from the start of the contract to the current date – No spend as only awarded last week.

Is there an extension clause in the framework(s)/contract(s) and, if so, the duration of the extension? No

Has a decision been made yet on whether the framework(s)/contract(s) are being either extended or renewed? No

Who is the senior officer (outside of procurement) responsible for this contract?

Service Director, Environment and transport.

What was the reason this was not put out to tender to any other company as the overall project was worth around £150k, it states on the government website that Central Government buyers must publish all tender documents and contracts with a contract value of over £12,000 on Contracts Finder. Contract was awarded via Award of a contract without prior publication of a call for competition in the cases listed below

- The procurement falls outside the scope of application of the regulations

Explanation:

Call off from CCS Framework

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Please remember to quote the reference number above in any future communications.

If you are unhappy with the way the Directorate has handled your request, you may ask for an internal review. Please clearly mark your correspondence 'Complaint' and address it to:

Barnsley MBC
Information Requests Team
PO Box 634
Barnsley
S70 9GG
email: informationrequests@barnsley.gov.uk

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: -

Customer Services Team
Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Email: <http://www.ico.org.uk/foicomplaints>

Kind regards,

Information Requests Team, Barnsley MBC

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