



My Ref: FOI/ 5088  
Enquiries to: Information Requests  
E-Mail: [informationrequests@barnsley.gov.uk](mailto:informationrequests@barnsley.gov.uk)

Dear Requester,

**Re: Request for Information – Freedom of Information Act 2000**

I wish to confirm that the council has completed its search for the information which you requested.

The information requested and our findings are as follows: -

**1. Perpetrator Service Provision**

- **What services or programmes are currently available for perpetrators of domestic abuse in your area?**

The primary service available for perpetrators of domestic abuse in Barnsley is a programme called Inspire to Change. This is delivered across South Yorkshire via a partnership contract with the 4 local Authorities and South Yorkshire Mayoral Authority. It is a structured 24-week behaviour change programme for individuals aged 16 and over. These are delivered predominantly in person at group sessions with one to one sessions and online support if necessary.

A complementary programme, Level Up, is available for younger individuals aged 11–15 this is a 12-week programme only delivered in Barnsley. These sessions are one to one delivered in person by Cranstoun.

**2. Access Pathway**

- **How can individuals access these services (e.g. self-referral, professional referral)?**

Professional referrals are preferred to ensure that the right level of support is offered. These come from a range of agencies and services including Police, Children's Social Care, Family Courts, Victim/Survivor Support Services, Probation, Housing, Education and Healthcare providers.

The referral process requires active consent and includes a comprehensive assessment of behavioural readiness, risk level, and individual needs (e.g. neurodiversity, mental health, housing). It also encourages victim engagement to ensure support and safeguarding.

A self-referral pathway is also offered.

- **Is there a referral form or online portal?**

Information and referral details are available from several online sources including the Barnsley Council and Live Well Barnsley websites. The Cranstoun website also includes sections for Inspire to Change and Level Up. There is no online portal at this time, but an improved digital offer forms part of the specification of the new commission of Inspire to Change which will start in April 2026.

### 3. Eligibility Criteria

- **Are there specific criteria for accessing these services (e.g. risk level, residency, relationship status)?**

Inspire to Change is available to anyone over 16 living in South Yorkshire and Level Up is available to individuals aged 11–15 living in Barnsley. Eligibility to both is determined through a structured assessment process that considers:

- Behaviour towards a partner or family member.
- Motivation and commitment to change
- Primary perpetrator status (main aggressor where there are counter-allegations)
- Risk level
- Specific needs, including neurodiversity, disability, substance misuse, and mental health.

The programme is inclusive and offers tailored interventions for diverse groups, including those whose first language is not English.

### 4. Resources for Signposting

- **Do you have any literature, leaflets, or online resources that we can use to signpost individuals?**

Materials are available on the Inspire to Change and Level Up section of the Cranstoun website. Contact Cranstoun directly for any additional signposting materials.

### Contact Information

- **Who can we contact for further information or referrals?**

Cranstoun can be reached at 0114 321 1377 or [CITC@cranstoun.org.uk](mailto:CITC@cranstoun.org.uk)

### 5. Monitoring & Outcomes

- **Do you monitor engagement or outcomes for these services?**

Monitoring includes a quarterly narrative report and KPI measurement this includes details on engagement and outcomes. Data included in these reports:

- Referrals Paths
- Risk levels
- Non Engagements rates
- Completion rates
- Reasons for Early exits
- Complaints/Compliments
- Victim/Survivor evaluation
- South Yorkshire Police Reoffending data (where perpetrator is known to police. Not quarterly)

- **Are any reports or evaluations available?**

Reports and evaluations that are not already in the public domain are not currently available. Inspire to Change programme is currently subject to a live tendering process.

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At this stage, reports or evaluations are considered commercially sensitive, and disclosure could prejudice the integrity of the procurement process and the commercial interests of the Council and potential bidders.

This decision is made under Section 43(2) of the Freedom of Information Act 2000. We believe that maintaining the exemption is justified at this time to protect the fairness and competitiveness of the tender process.

Please remember to quote the reference number above in any future communications.

If you are unhappy with the way the Directorate has handled your request, you may ask for an internal review. Please clearly mark your correspondence 'Complaint' and address it to:

Barnsley MBC  
Information Requests Team  
PO Box 634  
Barnsley  
S70 9GG  
email: [informationrequests@barnsley.gov.uk](mailto:informationrequests@barnsley.gov.uk)

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: -

Customer Services Team  
Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF

Email: <http://www.ico.org.uk/foicomplaints>

Kind regards,

Information Requests Team, Barnsley MBC

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**PO Box 634, Barnsley, South Yorkshire S70 9GG**