



My Ref: FOI5961
Enquiries to: Information Requests
E-Mail: informationrequests@barnsley.gov.uk

Dear Requester,

Re: Request for Information – Freedom of Information Act 2000

I wish to confirm that the council has completed its search for the information which you requested.

The information requested and our findings are as follows: -

Please provide information relating to claims made to the council for potholes damages covering the entire borough for vehicles by year for the last 5 years , please provide how many claims were received and how many claims were denied

Total claims received for pothole damages per calendar year from 2021 to 2025:

2021 – 97
2022 – 141
2023 – 296
2024 – 182
2025 – 87

Total repudiated claims for pothole damages per calendar year from 2021 to 2025:

2021 – 37
2022 – 57
2023 -176
2024 – 140
2025 - 67

If you have any queries about this letter, please contact Information Requests Via email.

Please remember to quote the reference number above in any future communications.

If you are unhappy with the way the Directorate has handled your request, you may ask for an internal review. Please clearly mark your correspondence 'Complaint' and address it to:

Barnsley MBC
Information Requests Team
PO Box 634
Barnsley
S70 9GG
email: informationrequests@barnsley.gov.uk

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: -

Customer Services Team
Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Email: <http://www.ico.org.uk/foicomplaints>

Kind regards,

Information Requests Team, Barnsley MBC

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