



My Ref: FOI/ 5514  
Enquiries to: Information Requests  
E-Mail: [informationrequests@barnsley.gov.uk](mailto:informationrequests@barnsley.gov.uk)

Dear Requester,

**Re: Request for Information – Freedom of Information Act 2000**

I wish to confirm that the council has completed its search for the information which you requested.

The information requested and our findings are as follows: -

**Please provide details of any records held by your authority between 1st January 2020 and 31 December 2025 (past 5 years) relating to dog food product recalls, withdrawals, or safety incidents.**

**This includes (where held):**

**-Total number of complaints received each year -Whether an inspection or sampling activity was undertaken -Whether correspondence with the FSA was undertaken -Any enforcement or advisory actions taken**

**For each dog food product incident recorded by your authority during this period, please provide the following information where available.**

**Per product incident:**

**-The year the incident occurred  
-The name of the manufacturer  
-The brand name of the product  
-The product name  
-How the incident was classified by your authority (e.g. recall, withdrawal, advisory, investigation) -The hazard identified (for example, but not limited to: Salmonella, Listeria, Campylobacter, E. coli, or other bacteria; detection of foreign objects; nutritional deficiencies or imbalances; presence of undeclared allergens; and packaging issues.  
-The action taken by your authority (e.g. complaint logged, inspection conducted, enforcement action)**

<b>Year</b>	<b>Brand</b>	<b>products</b>	<b>classification</b>	<b>Hazard</b>	<b>action</b>
<b>2020</b>	Happy Hounds	Various	FSA led recall	Salmonella risk	Local retail checks
<b>2020</b>	Benyfit Natural Pet Foods	Various	FSA led recall	Salmonella risk	Local retail checks
<b>2020</b>	Pet Store	Dried dog food sold loose	Investigation	Stock rotation/quality	Advice
<b>2023</b>	Lilys Kitchen	Various	FSA led recall	Plastic contamination	Local retail checks
<b>2021</b>	Fold Hill Foods	Various	FSA led recall	Pancytopenia risk	Local retail checks

<b>2021</b>	Happy Hounds	Various	FSA led recall	Bacterial	Local retail checks
<b>2025</b>	Sure 4 Pets	Dog food	Investigation	Stock rotation/quality	Investigation and advice
<b>2025</b>	Tiggers	Raw dog food	Investigation	Enterobacteria	Investigation and advice
<b>2025</b>	Tiggers	Raw dog food	Investigation	Enterobacteria	Investigation and advice

**If any of the above information is not held, please leave the relevant fields blank.**

**If compiling the full data exceeds the statutory time limit, please provide the available data within the time limit.**

Please remember to quote the reference number above in any future communications.

If you are unhappy with the way the Directorate has handled your request, you may ask for an internal review. Please clearly mark your correspondence 'Complaint' and address it to:

Barnsley MBC  
Information Requests Team  
PO Box 634  
Barnsley  
S70 9GG  
email: [informationrequests@barnsley.gov.uk](mailto:informationrequests@barnsley.gov.uk)

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: -

Customer Services Team  
Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF

Email: <http://www.ico.org.uk/foicomplaints>

Kind regards,

Information Requests Team, Barnsley MBC

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**PO Box 634, Barnsley, South Yorkshire S70 9GG**