



My Ref: FOI/ 5029
Enquiries to: Information Requests
E-Mail: informationrequests@barnsley.gov.uk

Dear Requester,

Re: Request for Information – Freedom of Information Act 2000

I wish to confirm that the council has completed its search for the information which you requested.

The information requested and our findings are as follows: -

- 1. The total number of recorded breaches of contract or failures to meet performance requirements (e.g., KPIs, service levels, quality standards) by Wates since 1 January 2020.**

There have been no formal breaches of contract in the period specified.

In relation to failures to meet performance requirements these are reported as part of the BH Board Reports which are available for review here;

[Berneslai Homes Board meeting reports and minutes](#)

Just to confirm the contract with Wates commenced in July 2020.

- 2. A breakdown by year of breaches and their type (e.g., missed deadlines, poor workmanship, failure to meet repair response times).**

There have been no formal breaches of contract in the period specified.

- 3. The actions or remedies applied for each breach (e.g., financial penalties, rectification orders, formal warnings).**

None

- 4. Whether Wates has ever been formally placed in default or issued a notice of termination due to repeated breaches.**

No

- 5. Whether Barnsley MBC or Berneslai Homes has commissioned any independent review or audit of Wates' contract performance since 2020 (and, if so, the date/title of the review).**

No

Please remember to quote the reference number above in any future communications.

If you are unhappy with the way the Directorate has handled your request, you may ask for an internal review. Please clearly mark your correspondence 'Complaint' and address it to:

Barnsley MBC
Information Requests Team
PO Box 634
Barnsley
S70 9GG
email: informationrequests@barnsley.gov.uk

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: -

Customer Services Team
Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Email: <http://www.ico.org.uk/foicomplaints>

Kind regards,

Information Requests Team, Barnsley MBC

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