



My Ref: FOI4796
Your Ref:
Date: 2nd September 2025
Enquiries to: Information Requests
E-Mail: informationrequests@barnsley.gov.uk

Dear Requester,

Re: Request for Information – Freedom of Information Act 2000

I wish to confirm that the council has completed its search for the information which you requested.

The information requested and our findings are as follows: -

Your questions and my findings are as follows:-

Please could you provide the following data for the financial years 2021/22, 2022/23, and 2023/24 (or the most recent available 12-month periods):

1. Number of family support workers employed directly by the local authority (FTE and headcount if possible).

(Please note that we are providing information for these date ranges at a set date – 1st April for each year)

2021/22 – Headcount – 65
 - FTE – 61.5
2022/23 – Headcount – 64
 - FTE – 58.5
2023/24 – Headcount – 68
 - FTE – 63

2. Total number of agency/bank/locum family support workers used during this period

(Please note that we are providing information for these date ranges at a set date – 1st April for each year)

2021/22 – 0
2022/23 – 3
2023/24 – 13

3. Total spend on agency or outsourced family support workers for each year.

(Please note that we are providing information for these date ranges at a set date – 1st April for each year)

2021/22 – 0
2022/23 – £20,223
2023/24 – £169,747

4. Details of current framework or preferred supplier list (e.g. which agencies you currently use).

Reed Talent Solutions is our contracted master vendor.

5. Average hourly or daily rate paid for agency family support workers.

£17 per hour.

6. Any projections or anticipated changes in family support staffing (e.g. planned recruitment drives or reductions).

No information held.

7. Any challenges you face in recruiting or retaining family support workers (if recorded).

No challenges recorded.

If you have any queries about this letter, please contact Information Requests Via email.

Please remember to quote the reference number above in any future communications.

If you are unhappy with the way the Directorate has handled your request, you may ask for an internal review. Please clearly mark your correspondence 'Complaint' and address it to:

Barnsley MBC
Information Requests Team
PO Box 634
Barnsley
S70 9GG
email: informationrequests@barnsley.gov.uk

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: -

Customer Services Team
Information Commissioner's Office

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PO Box 634, Barnsley, South Yorkshire S70 9GG

Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Email: <http://www.ico.org.uk/foicomplaints>

Kind regards,

Information Requests Team, Barnsley MBC

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