



My Ref: FOI 5766  
Enquiries to: Information Requests  
E-Mail: [informationrequests@barnsley.gov.uk](mailto:informationrequests@barnsley.gov.uk)

Dear Requester,

**Re: Request for Information – Freedom of Information Act 2000**

I wish to confirm that the council has completed its search for the information which you requested.

The information requested and our findings are as follows: -

**-Total number of complaints received regarding neighbours' high hedges in the 2025 calendar year (Part 8 of the Anti-social Behaviour Act 2003) -Number of complaints received regarding neighbours' high hedges that were rejected in the 2025 calendar year -Total amount charged to investigate high hedge complaints in the 2025 calendar year -Total number and total monetary value of fines issued in the 2025 calendar year due to a failure to act on a remedial notice issued to trim hedges**

**-Total number of complaints received regarding neighbours' high hedges in the 2024 calendar year -Number of complaints received regarding neighbours' high hedges that were rejected in the 2024 calendar year -Total amount charged to investigate high hedge complaints in the 2024 calendar year -Total number and total monetary value of fines issued in the 2024 calendar year due to a failure to act on a remedial notice issued to trim hedges**

**-Total number of complaints received regarding neighbours' high hedges in the 2023 calendar year -Number of complaints received regarding neighbours' high hedges that were rejected in the 2023 calendar year -Total amount charged to investigate high hedge complaints in the 2023 calendar year -Total number and total monetary value of fines issued in the 2023 calendar year due to a failure to act on a remedial notice issued to trim hedges**

2025 calendar year, 0 Complaints, £300 fee for investigation, no data on fines issued/none identified

2024 calendar year, 4 Complaints, £300 fee for investigation, no data on fines issued/none identified. 3 Completed and 1 rejected,

2023 calendar year, 2 Complaints, £300 fee for investigation, no data on fines issued/none identified. 1 complaint withdrawn, 1 complaint completed.

If you have any queries about this letter, please contact Information Requests Via email.

Please remember to quote the reference number above in any future communications.

If you are unhappy with the way the Directorate has handled your request, you may ask for an internal review. Please clearly mark your correspondence 'Complaint' and address it to:

Barnsley MBC  
Information Requests Team  
PO Box 634  
Barnsley  
S70 9GG  
email: [informationrequests@barnsley.gov.uk](mailto:informationrequests@barnsley.gov.uk)

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: -

Customer Services Team  
Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF

Email: <http://www.ico.org.uk/foicomplaints>

Kind regards,

Information Requests Team, Barnsley MBC

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**PO Box 634, Barnsley, South Yorkshire S70 9GG**