



My Ref: FOI5553  
Enquiries to: Information Requests  
E-Mail: [informationrequests@barnsley.gov.uk](mailto:informationrequests@barnsley.gov.uk)

Dear Requester,

**Re: Request for Information – Freedom of Information Act 2000**

I wish to confirm that the council has completed its search for the information which you requested.

The information requested and our findings are as follows: -

I am writing to request information under the Freedom of Information Act 2000. I am currently exploring the possibility of establishing a domiciliary (home) care service within the Barnsley local authority area, and I would be grateful if you could provide the following information to help me understand the local domiciliary care market:

**1. The current number of registered domiciliary care providers operating within the Barnsley Metropolitan Borough Council area.**

We operate a framework for our Support to Live at Home provision (STLAH). There is space on the framework to accommodate up to 40 providers, however we currently only have 33 providers on the framework. The contract is in place until 31 January 2028.

**2. Information on the current demand for domiciliary care services in Barnsley, including any unmet needs or waiting lists (if available).**

We do not operate a waiting list; all demand is met on average within 2 hours. We provision an average of 17,000 hours of care per week.

**3. The council's current commissioning strategy or market position statement for adult social care and domiciliary care services.**

The following timescales apply to our recommissioning:

Review - current contracts:	April 2026 to August 2026
Analyse - future trends:	September 2026 to December 2026
Plan - procurement:	January 2027 to May 2027
Do – contract mobilisation:	June 2027 to January 2028

The Market position statement can be found here:

[Adult social care market position statement 2024-2027](#)

**4. Average hourly rates paid by the council for commissioned domiciliary care services.**

We pay an average rate of of £25.74 per hour

**5. Any future plans, tenders, or procurement opportunities relating to domiciliary care services.**

See the answer to question 3

**6. Any guidance or requirements the council expects new domiciliary care providers to meet when entering the local market.**

All procurement is managed via YORtender, prospective providers should register with YORtender and providers must be registered with The Care Quality Commission (CQC).

If you have any queries about this letter, please contact Information Requests Via email.

Please remember to quote the reference number above in any future communications.

If you are unhappy with the way the Directorate has handled your request, you may ask for an internal review. Please clearly mark your correspondence 'Complaint' and address it to:

Barnsley MBC  
Information Requests Team  
PO Box 634  
Barnsley  
S70 9GG  
email: [informationrequests@barnsley.gov.uk](mailto:informationrequests@barnsley.gov.uk)

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: -

Customer Services Team  
Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF

Email: <http://www.ico.org.uk/foicomplaints>

Kind regards,

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**PO Box 634, Barnsley, South Yorkshire S70 9GG**

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