



My Ref: FOI 5762
Enquiries to: Information Requests
E-Mail: informationrequests@barnsley.gov.uk

Dear Requester,

Re: Request for Information – Freedom of Information Act 2000

I wish to confirm that the council has completed its search for the information which you requested.

The information requested and our findings are as follows: -

For each of the last five years, can you please provide annual totals for the following:

1. The number of pothole compensation claims received

2020/21 - 91
2021/22 - 93
2022/23 - 234
2023/24 – 259
2024/25 - 108

2. The number of pothole compensation claims paid out

2020/21 - 28
2021/22 - 51
2022/23 - 122
2023/24 – 73
2024/25 - 26

3. The amount the council paid out in pothole compensation claims

2020/21 - £6275.00
2021/22 - £15454.00
2022/23 - £29953.00
2023/24 – £28573.00
2024/25 - £8895.00

Please provide this for each of the following financial years (24/25, 23/24, 22/23, 21/22, 20/21):

***If financial year is not possible, please provide instead by calendar year / any other format in which you hold your data**

Also, just for clarification. We are only looking into pothole claims from Vehicle damage. So if your data can be filtered out in this way (not including personal injury claims) that would be great.

If you have any queries about this letter, please contact Information Requests Via email.

Please remember to quote the reference number above in any future communications.

If you are unhappy with the way the Directorate has handled your request, you may ask for an internal review. Please clearly mark your correspondence 'Complaint' and address it to:

Barnsley MBC
Information Requests Team
PO Box 634
Barnsley
S70 9GG
email: informationrequests@barnsley.gov.uk

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: -

Customer Services Team
Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Email: <http://www.ico.org.uk/foicomplaints>

Kind regards,

Information Requests Team, Barnsley MBC

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