



My Ref: FOI/ 5447  
Enquiries to: Information Requests  
E-Mail: [informationrequests@barnsley.gov.uk](mailto:informationrequests@barnsley.gov.uk)

Dear Requester,

**Re: Request for Information – Freedom of Information Act 2000**

I wish to confirm that the council has completed its search for the information which you requested.

The information requested and our findings are as follows: -

**Please provide a breakdown of income and costs for the operation of the pet crematorium at Canon Hall over the last three financial years.**

**Please include all the costs and fees associated with the operation of the facility, including the sale of memorial items.**

This information is exempt under Section 43(2) of the Freedom of Information Act 2000 as release would be likely to prejudice our commercial interests, in this case disclosing costs and fees could give an advantage to our competitors as some of the costs are negotiated with suppliers. However, some of these fees are available on the council website.

In considering the public interest test, the council acknowledges that there is significant public interest in ensuring that council resources are being utilised appropriately and in a cost-effective manner, including in any commercial ventures the council embarks on. The pet crematorium is not a statutory function, but a commercial venture and we must ensure that our obligations under FOI balance with our ability to make the crematorium a profitable venture. The council believes that sufficient financial information is made available about this on our website already to satisfy public interest in ensuring the crematorium is commercially viable. To publish more detailed information that would put this profitability at risk is not in the public interest and as such the council considers the public interest in maintaining the exemption outweighs that of providing the information.

Please remember to quote the reference number above in any future communications.

If you are unhappy with the way the Directorate has handled your request, you may ask for an internal review. Please clearly mark your correspondence 'Complaint' and address it to:

Barnsley MBC  
Information Requests Team  
PO Box 634  
Barnsley  
S70 9GG  
email: [informationrequests@barnsley.gov.uk](mailto:informationrequests@barnsley.gov.uk)

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: -

Customer Services Team  
Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF

Email: <http://www.ico.org.uk/foicomplaints>

Kind regards,

Information Requests Team, Barnsley MBC

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