BARNSLEY
Metropolitan Borough Council

My Ref: FOI4493
Your Ref:
Date: 04/06/2025
Enquiries to: Information Requests
E-Mail: informationrequests@barnsley.gov.uk

Dear Requester,

Re: Request for Information – Freedom of Information Act 2000

I wish to confirm that the council has completed its search for the information which you requested.

The information requested and our findings are as follows: -

1.The number of potholes reported each year from 2020 to present.
2020 – 3597
2021 – 2170
2022 – 2360
2023 – 4486
2024 – 3781
2025 – 2749

2. The number of potholes repaired each year from 2020 to present.
2020 – 24953
2021 – 21060
2022 – 19778
2023 – 22997
2024 – 23203
2025 – 10347 to 31/05/2025

3. The total amount spent on pothole repairs each year during this period.
2021 - £758,905
2022 - £829,510
2023 - £785,944
2024 - £869,761
2025 - £267,721 to 31/03/2025

4. The number of requests for compensation for damage made to cars each year from 2020 to present.
2020 - 111
2021 - 97
2022 - 141
2023 - 289
2024 - 183
2025 up to 31.05.2025 - 44

5. The total paid out each year during this period for damage caused by potholes.

2020 - £5324.00
2021 - £14740.00
2022 - £19409.00
2023 - £29108.00
2024 - £17364.00
2025 up to 31.05.2025 - £936.00

If you have any queries about this letter, please contact Information Requests Via email.

Please remember to quote the reference number above in any future communications.

If you are unhappy with the way the Directorate has handled your request, you may ask for an internal review. Please clearly mark your correspondence ‘Complaint’ and address it to:

Barnsley MBC
Information Requests Team
PO Box 634
Barnsley
S70 9GG
email: informationrequests@barnsley.gov.uk

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: -

Customer Services Team
Information Commissioner’s Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Email: http://www.ico.org.uk/foicomplaints

Kind regards,

Information Requests Team, Barnsley MBC

COPYRIGHT STATEMENT
(©) Barnsley Metropolitan Borough Council
This information is a relevant copyright work for the purposes of the Copyright, Designs and Patents Act 1988. It is owned solely by Barnsley Metropolitan Borough Council but you are able to use and re-use it freely without charge, including for commercial purposes, in accordance with the terms of the Open Government Licence found at The National Archives Website http://www.nationalarchives.gov.uk/doc/open-government-licence
You can also write to the Information Policy Team, The National Archives, Kew, Richmond, Surrey TW9 4DU
When re- using the information please ensure that you:
Acknowledge the copyright and source of the information by including the following attribution statement: "Contains Barnsley Metropolitan Borough Council information (©) Barnsley Metropolitan Borough Council. Licensed under the Open Government Licence."
Include the same acknowledgement in any sub-licences you grant, and a requirement that any further sub-licences do the same.
Do not use the information in a way that suggests that Barnsley Council endorses you or your use of the information.
The information is licensed "as is" . Barnsley Council is not liable for any errors or omissions in the information and shall not be liable for any loss, injury or damage of any kind caused by its use.