BARNSLEY
Metropolitan Borough Council

My Ref: FOI/ 4689
Enquiries to: Information Requests
E-Mail: informationrequests@barnsley.gov.uk

Dear Requester,

Re: Request for Information – Freedom of Information Act 2000

I wish to confirm that the council has completed its search for the information which you requested.

The information requested and our findings are as follows: -

Under the Freedom of Information Act 2000, I would like to request the following information held by your authority for the calendar years 2022, 2023, and 2024 (or the most recent available data):

1. Graffiti Incidents

The number of graffiti reports received by the council from members of the public or council staff, regardless of whether they were resolved or actioned.

Year	Number of Graffiti Incidents Reported
2022	257
2023	175
2024	277
2025	139

2. Damp and Mould Complaints

The number of complaints received by the council relating to damp and/or mould in residential properties within your area, including those passed to housing associations or ALMOs for resolution.

Year	Number of Damp and Mould Cases Reported
2022	102
2023	150
2024	152
2025	51

3. Littering Enforcement

The number of Fixed Penalty Notices (FPNs) issued for littering offences.

We only have this data in whole financial years. We do not have the latest years data.

Year	Number of FPNs
2021 – 2022	1216
2022 - 2023	2634
2023 - 2024	1925

4. Missed Bin Collections

The number of households missed bin collections reported, including general waste, recycling, or food waste incidents.
Please include reports made by residents and/or logged by contractors.

Household Waste

Month	Total Number of Reported Missed Collections	Total Number Returned for Collection
Apr-24	11463	11261
May-24	9289	9139
Jun-24	4098	3943
Jul-24	1930	1765
Aug-24	1606	1436
Sep-24	2867	2645
Oct-24	2812	2583
Nov-24	16016	15753
Dec-24	10507	10187
Jan-25	123503	123285
Feb-25	27139	26862
Mar-25	3140	2905

Mixed Dry Recyclables

Month	Total Number of Reported Missed Collections	Total Number Returned for Collection
Apr-24	6339	6251
May-24	4880	4772
Jun-24	1584	1510
Jul-24	1920	1791
Aug-24	1446	1294
Sep-24	889	815
Oct-24	971	877
Nov-24	8763	8710
Dec-24	4068	3958
Jan-25	101439	101407
Feb-25	39201	39116
Mar-25	4668	4557

Paper & Cardboard

Month	Total Number of Reported Missed Collections	Total Number Returned for Collection
Apr-24	2448	2390
May-24	2439	2373
Jun-24	1525	1469
Jul-24	632	553
Aug-24	786	713
Sep-24	893	807
Oct-24	847	779
Nov-24	7726	7673
Dec-24	14578	14469
Jan-25	105900	105862
Feb-25	85078	84911
Mar-25	4106	4018

Garden Waste

Month	Total Number of Reported Missed Collections	Total Number Returned for Collection
Apr-24	21783	21581
May-24	44922	44711
Jun-24	4115	3937
Jul-24	1867	1685
Aug-24	1195	1000
Sep-24	3798	3649
Oct-24	2164	1934
Nov-24	89221	89058
Dec-24	N/A	N/A
Jan-25	N/A	N/A
Feb-25	N/A	N/A
Mar-25	N/A	N/A

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Barnsley Council does not have a separate food waste collection service.

Please note that the method for collating missed waste collection data was revised from the start of the last financial year to align with the APSE (Association for Public Service Excellence) definition. Under this definition, a missed collection is recorded when a scheduled collection does not occur on the prescribed day (regardless of whether it was reported by a resident), and the resident was not informed in writing of any change to the arrangements.

Prior to this change, our records only included missed collections reported by residents. They did not account for collections that were missed due to operational issues such as vehicle breakdowns, adverse weather, or access problems. As a result, figures from before the last financial year are not directly comparable and would not provide a true reflection of missed collection performance under the current reporting criteria.

5. Community Protection Notices (CPNs)

The total number of CPNs issued by the council.
If available, please provide a breakdown by the type of behaviour or issue the notice was related to (e.g., noise, graffiti, fly tipping, waste, nuisance).

Year	Flytipping	Waste	ASB	Property Maintenance
2022	5	5	5	
2023		18	9	
2024		16	9	5
2025		6	5	5

NB/Small numbers have been rounded up to 5

Please remember to quote the reference number above in any future communications.

If you are unhappy with the way the Directorate has handled your request, you may ask for an internal review. Please clearly mark your correspondence 'Complaint' and address it to:

Barnsley MBC
Information Requests Team
PO Box 634
Barnsley
S70 9GG
email: informationrequests@barnsley.gov.uk

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If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: -

Customer Services Team
Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Email: http://www.ico.org.uk/foicomplaints

Kind regards,

Information Requests Team, Barnsley MBC

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