



My Ref: FOI/4221
Your Ref:
Date: 07/04/2025
Enquiries to: Information Requests
E-Mail: informationrequests@barnsley.gov.uk

Dear Requester,

Re: Request for Information – Freedom of Information Act 2000

I wish to confirm that the council has completed its search for the information which you requested.

The information requested and our findings are as follows: -

Your questions and my findings are as follows:-

Please answer the following questions for the financial years: 21-22, 22-23, 23-24, 24-25.

1.How many accounts were raised at billing in financial year?

2021-22	113,377
2022-23	113,986
2023-24	114,699
2024-25	115,253

2.What was the total value of liability in financial year?

2021-22	£129,191,415
2022-23	£132,533,664
2023-24	£139,474,888
2024-25	£147,469,838

3.How many accounts were in arrears at the end of the financial year?

2021-22	29,347
2022-23	27,603
2023-24	26,613
2024-25	27,034

These figures relate to all arrears outstanding at the end of each financial year.

4.How was the value of arrears in that financial year?

2021-22	£11,592,544
2022-23	£11,710,985
2023-24	£12,160,149
2024-25	£12,950,977

These figures relate to all arrears outstanding at the end of each financial year.

5.How many council tax cases were referred to bailiffs?

2021-22	6,649
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2022-23	6,029
2023-24	6,452
2024-25	6,032

6.How much money was retrieved by the bailiffs?

2021-22	£1,144,455
2022-23	£1,481,024
2023-24	£1,572,387
2024-25	£1,310,584

7.How much debt was written off by the council in that financial year?

2021-22	£839,368
2022-23	£2,074,552
2023-24	£1,572,387
2024-25	£2,114,835

8.Do you currently have a formal policy in place for dealing with residents in vulnerable circumstances as part of your collections process for Council Tax arrears?

Yes

9.Do you currently have a policy of exempting recipients of Council Tax Support / Reduction from the use of bailiff action?

No

If you have any queries about this letter, please contact Information Requests via email.

Please remember to quote the reference number above in any future communications.

If you are unhappy with the way the Directorate has handled your request, you may ask for an internal review. Please clearly mark your correspondence 'Complaint' and address it to:

Barnsley MBC
Information Requests Team
PO Box 634
Barnsley
S70 9GG
email: informationrequests@barnsley.gov.uk

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: -

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PO Box 634, Barnsley, South Yorkshire S70 9GG

Customer Services Team
Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Email: <http://www.ico.org.uk/foicomplaints>

Kind regards,

Information Requests Team, Barnsley MBC

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