



My Ref: FOI5928
Enquiries to: Information Requests
E-Mail: informationrequests@barnsley.gov.uk

Dear Requester,

Re: Request for Information – Freedom of Information Act 2000

I wish to confirm that the council has completed its search for the information which you requested.

The information requested and our findings are as follows: -

I have written to Cllr Higginbottom on 2/3 occasions regarding car parking directional road signs. After the Car Park sign on Dodworth Road (the newish one that gives the number of empty spaces?) there are very few/if any directional signs to the car parks. I was hoping that Cllr Higginbottom could advise why. Unfortunately, he has not been willing, capable or able to reply.

I have attached the original correspondence

"Recently BMBC had a number of 'electronic' signs put up indicating the number of parking places currently available.

After the first debacle, the sign on Dodworth Road, was correctly installed and appears to be working. A good aid to motorists going into Barnsley town centre. However, I believe there is a problem for motorists wanting to park in one of the Car Parks. When you get to the Dodworth Road roundabout there is only sign directing to Court House car park. And this is on the exit road and not at or before the roundabout, when the motorist could already be in the wrong Lane!

Surely it would be advisable to put a 'Car Parks direction' sign before you get the roundabout. Is there any reason this cannot be done?"

I will therefore make a Freedom of Information request to try and find the answer:

1) What discussions were carried out to put or not put relevant car park directional signage, before or following the signage for car park spaces?

The Council considered car park signage as part of the development and approval of the Car Parking Strategy 2024, which includes reference to improving wayfinding and signage over time.

During implementation of the Strategy, internal officer discussions took place regarding how best to prioritise available funding across a range of measures, including physical wayfinding signage and electronic signage displaying live car park space availability. These discussions focused on deliverability, cost, and the anticipated benefit to users.

As a result, the initial phase of implementation prioritised the installation of electronic signage to provide real-time information on car park capacity. This was identified as delivering the greatest immediate impact on traffic circulation and customer experience

within the constraints of the available budget. No formal decision was taken to permanently exclude additional directional or wayfinding signage

2) Why was it decided no further signage was needed?

It was not decided that further car park directional signage was not needed. The Council's approach was to phase improvements set out within the Car Parking Strategy 2024. Due to budget limitations, priority was given to electronic space-availability signs as the first phase of delivery. Other signage improvements, including wider directional or marking signage, were not progressed at that time and remain subject to future review, funding availability, and wider network considerations.

If you have any queries about this letter, please contact Information Requests Via email.

Please remember to quote the reference number above in any future communications.

If you are unhappy with the way the Directorate has handled your request, you may ask for an internal review. Please clearly mark your correspondence 'Complaint' and address it to:

Barnsley MBC
Information Requests Team
PO Box 634
Barnsley
S70 9GG
email: informationrequests@barnsley.gov.uk

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: -

Customer Services Team
Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Email: <http://www.ico.org.uk/foicomplaints>

Kind regards,

Information Requests Team, Barnsley MBC

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