BARNSLEY
Metropolitan Borough Council

My Ref: FOI/4416
Your Ref:
Date: 20/05/2025
Enquiries to: Information Requests
E-Mail: informationrequests@barnsley.gov.uk

Dear Requester,

Re: Request for Information – Freedom of Information Act 2000

I wish to confirm that the council has completed its search for the information which you requested.

The information requested and our findings are as follows: -

Your questions and my findings are as follows:-

- **How many incidents of anti-social behaviour were reported to your council in the past four calendar years: 2024, 2023, 2022 and 2021?**

  The council recorded the following incidents of antisocial behaviour for the years cited

  2021 – 1295
  2022 – 1226
  2023 – 1375
  2024 – 1375

- **Please break down the numbers of incidents reported during working hours - and out of hours.**

  The council does not record the time of reporting and therefore are unable to provide this data in the format requested.

- **For each of those four years, what proportion of the calls led to a representative from the council visiting the scene of the incident.**

  The council do not record the number of reports allocated to officers which resulted in a visit to the scene or the complainant. Each individual report is assessed and an appropriate response generated.

- **Please break down the numbers for incidents reported during working hours - and out of hours.**

  As per the previous response the council do not record incidents in this way

- **For each of those four years, what was the average length of time it took a representative from the council to attend the scene of the incident?**

  The council does not have an ASB Response Team. Where immediate attendance is required, reporters are advised to contact the police.

- **Please break down the numbers of incidents reported during working hours - and out of hours.**

  As per the previous response

- **What hours, on which days of the week, is your Out Of Hours anti-social behaviour reporting hotline currently answered by a representative of the council.**

  The council does not have a dedicated out of hours antisocial behaviour reporting hotline

- **How long, on average, does it take for calls to your Out Of Hours anti-social behaviour hotline to be answered by a representative of the council?**

  The council does not have this type of service.

If you have any queries about this letter, please contact Information Requests via email.

Please remember to quote the reference number above in any future communications.

If you are unhappy with the way the Directorate has handled your request, you may ask for an internal review. Please clearly mark your correspondence 'Complaint' and address it to:

Barnsley MBC
Information Requests Team
PO Box 634
Barnsley
S70 9GG
email: informationrequests@barnsley.gov.uk

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: -

Customer Services Team
Information Commissioner's Office

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Wycliffe House
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SK9 5AF

Email: http://www.ico.org.uk/foicomplaints

Kind regards,

Information Requests Team, Barnsley MBC

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