



My Ref: FOI 6224
Enquiries to: Information Requests
E-Mail: informationrequests@barnsley.gov.uk

Dear Requester,

Re: Request for Information – Freedom of Information Act 2000

I wish to confirm that the council has completed its search for the information which you requested.

The information requested and our findings are as follows: -

Please provide information including dates in the last two years so from June 2024 as to how many times and the exact dates the green bin collection has been collected late, that is after the scheduled Tuesday date.

We have considered your request; however, we regret to inform you that we are unable to provide the information requested. This is because complying with your request would exceed the appropriate cost limit set out under Section 12(1) of the Freedom of Information Act 2000.

Section 12 allows public authorities to refuse requests where the cost of determining whether the information is held, locating, retrieving, and extracting it would exceed the statutory limit. In this case, we have determined that the time and resources required to collate the requested information would surpass this limit.

Due to how information is recorded it would be necessary to conduct manual interrogation of records and cross-reference multiple data sources to provide the answers you seek. A conservative estimate of time would exceed 30 hours and that is the basis of this decision.

Where possible, we have a duty to provide advice and assistance. You may wish to consider refining or narrowing the scope of your request to bring it within the cost limit, for example by reducing the time period or specifying particular information of interest. If you would like to resubmit a refined request, we would be happy to consider it.

If you have any queries about this letter, please contact Information Requests Via email.

Please remember to quote the reference number above in any future communications.

If you are unhappy with the way the Directorate has handled your request, you may ask for an internal review. Please clearly mark your correspondence 'Complaint' and address it to:

Barnsley MBC
Information Requests Team
PO Box 634

Barnsley
S70 9GG
email: informationrequests@barnsley.gov.uk

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: -

Customer Services Team
Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Email: <http://www.ico.org.uk/foicomplaints>

Kind regards,

Information Requests Team, Barnsley MBC

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You can also write to the Information Policy Team, The National Archives, Kew, Richmond, Surrey TW9 4DU

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