



My Ref: FOI/ 4697
Enquiries to: Information Requests
E-Mail: informationrequests@barnsley.gov.uk

Dear Requester,

Re: Request for Information – Freedom of Information Act 2000

I wish to confirm that the council has completed its search for the information which you requested.

The information requested and our findings are as follows: -

- 1. How many complaints have been received by Trading Standards in 2023, 2024 and 2025 (to date) relating to supermarkets selling food past its Use By Date, including any complaints received via Consumer line.**

See attached spreadsheet

- 2. For each complaint, please provide:**

- The month and year the complaint was received
- The name of the supermarket involved (if recorded)
- A brief description or category of the issue
- Details of any enforcement or investigative action taken as a result of the complaint

As above

If you are unable to provide all the requested details due to time/cost limits, please prioritise providing a summary count of complaints by supermarket and year.

Environmental Health Department:

- 1. How many complaints were received in 2023, 2024 and 2025 (to date) about supermarkets selling food past its Use By Date?**

- 2. For each complaint, please provide:**

- The month and year it was received
- The name of the supermarket (if available)
- A short description or category of the issue
- Any enforcement or follow-up action taken

- 3. How many food poisoning complaints were received in relation to supermarkets in 2023, 2024 and 2025 (to date)?**

- 4. For each report of food poisoning, please provide:**

- The date of the complaint
- The supermarket involved
- The product in question (if known)
- Any outcome or action taken, including whether the case was confirmed as food poisoning

Please see the attached spreadsheet for details of the information requested.

Please remember to quote the reference number above in any future communications.

If you are unhappy with the way the Directorate has handled your request, you may ask for an internal review. Please clearly mark your correspondence 'Complaint' and address it to:

Barnsley MBC
Information Requests Team
PO Box 634
Barnsley
S70 9GG
email: informationrequests@barnsley.gov.uk

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: -

Customer Services Team
Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Email: <http://www.ico.org.uk/foicomplaints>

Kind regards,

Information Requests Team, Barnsley MBC

COPYRIGHT STATEMENT

(©) Barnsley Metropolitan Borough Council

This information is a relevant copyright work for the purposes of the Copyright, Designs and Patents Act 1988. It is owned solely by Barnsley Metropolitan Borough Council but you are able to use and re-use it freely without charge, including for commercial purposes, in accordance with the terms of the Open Government Licence found at The National Archives Website <http://www.nationalarchives.gov.uk/doc/open-government-licence>

You can also write to the Information Policy Team, The National Archives, Kew, Richmond, Surrey TW9 4DU

When re- using the information please ensure that you:

Acknowledge the copyright and source of the information by including the following attribution statement: "Contains Barnsley Metropolitan Borough Council information (©) Barnsley Metropolitan Borough Council. Licensed under the Open Government Licence."

Include the same acknowledgement in any sub-licences you grant, and a requirement that any further sub-licences do the same.

Do not use the information in a way that suggests that Barnsley Council endorses you or your use of the information.

The information is licensed "as is". Barnsley Council is not liable for any errors or omissions in the information and shall not be liable for any loss, injury or damage of any kind caused by its use.

PO Box 634, Barnsley, South Yorkshire S70 9GG