BARNSLEY
Metropolitan Borough Council

My Ref: FOI/ 4736
Your Ref:
Date: 25th September 2025
Enquiries to: Information Requests
E-Mail: informationrequests@barnsley.gov.uk

Dear Requester,

Re: Request for Information – Freedom of Information Act 2000

I wish to confirm that the council has completed its search for the information which you requested.

The information requested and our findings are as follows: -

1. **Can I make a Freedom of Information request for all of the documented evidence you hold pertaining to collection of items from my property, 36 Wentworth Street, S70 5UN.**

We removed one bed frame & settee on the 24th December 2024 at a cost of £26.00

2. **Can I also make a further FoI request for the average cost to Barnsley Council for collection of a bulky waste item and the average cost to Barnsley Council of an escalated complaint.**

We do not hold the information on the cost of removing bulky waste items from properties. Commercial Services receive a budget to remove bulky waste, bin deliveries and commercial waste.

In regards to the average cost to escalate a complaint. The information you have requested is not held or recorded and to create this it is likely to exceed the time limit outlined with the Act.

Please remember to quote the reference number above in any future communications.

If you are unhappy with the way the Directorate has handled your request, you may ask for an internal review. Please clearly mark your correspondence 'Complaint' and address it to:

Barnsley MBC
Information Requests Team
PO Box 634
Barnsley
S70 9GG
email: informationrequests@barnsley.gov.uk

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: -

Customer Services Team
Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Email: http://www.ico.org.uk/foicomplaints

Kind regards,

Information Requests Team, Barnsley MBC

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