



My Ref: FOI/ 5251  
Enquiries to: Information Requests  
E-Mail: [informationrequests@barnsley.gov.uk](mailto:informationrequests@barnsley.gov.uk)

Dear Requester,

**Re: Request for Information – Freedom of Information Act 2000**

I wish to confirm that the council has completed its search for the information which you requested.

The information requested and our findings are as follows: -

**Under the Freedom of Information Act 2000, I would like to request information regarding your support for the Individual Service Fund (ISF) model of personal budgets within the framework of the Care Act 2014 and or shared care agreements of NHS continuing health care CHC. To support your duties under the care act as a local authority.**

**Specifically, I would be grateful if you could provide the following information:**

**1. Policy and Guidance:**

**O Do you have a specific policy, strategy, or guidance document that outlines the Council's approach to the implementation and promotion of Individual Service Funds (ISFs) for personal budgets under the Care Act? If so, please provide a copy or a link to where it can be accessed.**

**O in addition, do you have a specific policy, strategy, or guidance document that outlines the Council's approach for working with shared care agreements for service users who have a shared care agreement between you the local authority and NHS CHC? If so, please provide a copy or a link to where it can be accessed.**

**O When was these polices /guidance last reviewed or updated?**

**2. Uptake and Usage:**

**O Since its introduction in 2014 what percentage or number of personal budgets arranged by the Council were managed through an ISF model?**

**O Compared to other models of personal budget management (e.g., direct payments, council-managed accounts), how does the Council encourage or facilitate the choice of an ISF?**

**O In addition how many numbers of service users do you have which also use nhs continuing healthcare funding in a shared care package**

**3. Training and Support:**

**O What training or resources does the Council provide to its staff (e.g., social workers, care managers) regarding the ISF model and its benefits/implementation?**

**O What support or information does the Council offer to individuals, families, and third-party organisations (e.g., care providers, brokers) who wish to explore or utilise an ISF?**

#### **4. Challenges and Successes:**

**O Has the Council identified any significant challenges in the implementation or scaling of the ISF model? If so, what are they?**

**O Can you provide any examples or anonymised case studies that highlight successful outcomes achieved using ISFs in the area? (If such information is routinely collected and can be provided without identifying individuals).**

**If any of the requested information is not held in the precise format requested, but is held in a different, accessible format, please provide it. If you believe any part of this request falls under an exemption, please specify which exemption you are applying and explain why.**

Barnsley Council does not offer Individual Service Fund (ISF) personal budgets within the framework of the Care Act 2014 and or shared care agreements of NHS continuing health care CHC.

Please remember to quote the reference number above in any future communications.

If you are unhappy with the way the Directorate has handled your request, you may ask for an internal review. Please clearly mark your correspondence 'Complaint' and address it to:

Barnsley MBC  
Information Requests Team  
PO Box 634  
Barnsley  
S70 9GG  
email: [informationrequests@barnsley.gov.uk](mailto:informationrequests@barnsley.gov.uk)

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: -

Customer Services Team  
Information Commissioner's Office

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Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF

Email: <http://www.ico.org.uk/foicomplaints>

Kind regards,

Information Requests Team, Barnsley MBC

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