



My Ref: FOI5700
Enquiries to: Information Requests
E-Mail: informationrequests@barnsley.gov.uk

Dear Requester,

Re: Request for Information – Freedom of Information Act 2000

I wish to confirm that the council has completed its search for the information which you requested.

The information requested and our findings are as follows: -

Under a freedom of information request, please can I ask for the following information in regards to adult social care:

1) What IT system is used by the councils internal care service (Reablement) for care management (ie rotas/planning care, mobile working, medication). If a system is used, please confirm:

- a) The name of the system and supplier
- b) The contract start/end dates for this system, including any extensions
- c) Approximate annual spend on this system
- d) The lead procurement officer/contract manager
- e) The lead IT or technical contact for this system at the council
- f) The managers name, phone and email of the internal care service/team
- g) The responsible director for this service if different than the above
- h) The framework used for this contract (If applicable)

2) Outside of reablement, are any other care services delivered “In House” by the council? For example supported living, provider services, day care etc? If so please can the above details be shared for these teams/services.

In response to question 1

ERICA

- a) the service uses ERICA for it's case recording and creating support plans (Supplier: SYSTEM C HEALTHCARE LTD) , and it uses CACI for rostering/monitoring support visits for the support workers.
- b) 01/04/2026 to 31/03/2026
- c) £64,324.07
- d) James Morris/Jacqui Atkinson
- e) Kerry Kilburn
- f) Rachel Barnard, rachelbarnard@barnsley.gov.uk,
- g) Katy-Calvin-Thomas
- h) YPO1095 Software Application Solutions – Lot 12 – Health and Social Care Systems.

CACI

- a) the service uses ERICA for it's case recording and creating support plans (Supplier: SYSTEM C HEALTHCARE LTD) , and it uses CACI for rostering/monitoring support visits for the support workers (Supplier CACI Ltd).
- b) 01/05/2023 to 30/04/2027
- c) £52,266.22
- d) James Morris/Jacqui Atkinson
- e) Kerry Kilburn
- f) Rachel Barnard, rachelbarnard@barnsley.gov.uk,
- g) Katy-Calvin-Thomas
- h) CCS DAS Framework, RM3821, Lot 3c.

In response to Question 2,

- a) Shared Lives (as one of the Council's in - house providers) utilise a system called A.N.T. This is an online system that we report any accidents or incidents onto as part of our Regulatory requirements to the Care Quality Commission (Supplier: ADVANCED NEW TECHNOLOGY LTD)
- b) 01/08/2024 to 31/07/2027
- c) £4.908.80
- d) Mark Dauris/Kelly Spence-Waldron
- e) Simon Dobby
- f) Lee Hardman, leehardman@barnsley.gov.uk
- g) Wendy Popplewell
- h) N/A

If you have any queries about this letter, please contact Information Requests Via email.

Please remember to quote the reference number above in any future communications.

If you are unhappy with the way the Directorate has handled your request, you may ask for an internal review. Please clearly mark your correspondence 'Complaint' and address it to:

Barnsley MBC
Information Requests Team
PO Box 634
Barnsley
S70 9GG
email: informationrequests@barnsley.gov.uk

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: -

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PO Box 634, Barnsley, South Yorkshire S70 9GG

Customer Services Team
Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Email: <http://www.ico.org.uk/foicomplaints>

Kind regards,

Information Requests Team, Barnsley MBC

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