



My Ref: FOI/ 5536  
Enquiries to: Information Requests  
E-Mail: [informationrequests@barnsley.gov.uk](mailto:informationrequests@barnsley.gov.uk)

Dear Requester,

**Re: Request for Information – Freedom of Information Act 2000**

I wish to confirm that the council has completed its search for the information which you requested.

The information requested and our findings are as follows: -

**1 The name and email of the person within the Adult Social Care Department who is responsible for Assistive Technology/Telecare commissioning**

1A Bevan White: Service Manager Assistive Living Technologies & Disabled Facilities Grants

**2 The name and email of who is responsible for the Technology Enabled Care Analogue to Digital switchover in relation to ARC and Telecare**

2A Bevan White: Service Manager Assistive Living Technologies & Disabled Facilities Grants

**3 The total number of service users on your Telecare service ?**

3A 3,606

**4 The total number of service users on your telecare service who still have analogue dispersed in place ?**

4A 160

**5 The total number of service users on your telecare service who have a digital dispersed in place ?**

5A 3,371

**6 How many sheltered schemes do you have? and how many have not had a digital upgrade as of yet?**

6A 20 schemes in total, 3 to upgrade, which will be completed before end of March 2026

Please remember to quote the reference number above in any future communications.

If you are unhappy with the way the Directorate has handled your request, you may ask for an internal review. Please clearly mark your correspondence 'Complaint' and address it to:

Barnsley MBC  
Information Requests Team  
PO Box 634  
Barnsley  
S70 9GG  
email: [informationrequests@barnsley.gov.uk](mailto:informationrequests@barnsley.gov.uk)

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: -

Customer Services Team  
Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF

Email: <http://www.ico.org.uk/foicomplaints>

Kind regards,

Information Requests Team, Barnsley MBC

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