



My Ref: FOI 6518  
Enquiries to: Information Requests  
E-Mail: [informationrequests@barnsley.gov.uk](mailto:informationrequests@barnsley.gov.uk)

Dear Requester,

**Re: Request for Information – Freedom of Information Act 2000**

I wish to confirm that the council has completed its search for the information which you requested.

The information requested and our findings are as follows: -

**Please provide the following information concerning claims alleging that trees owned by the council, or situated on council-owned land, caused subsidence or other damage to property.**

**Please include claims handled by the council's insurers where this information is held by or on behalf of the council.**

**For each of the financial years 2023/24, 2024/25 and 2025/26, please provide:**

**1. The number of claims received during that financial year.**

2023/24 – 10  
2024/25 – 12  
2025/26 – 9

**2. The total amount paid in compensation or settlement during that financial year.**

2023/24 - £1255.00  
2024/25 - £2132.00  
2025/26 - £15997.00

**Payments relating to claims received before the requested period if the payment itself was made during the requested period.**

**3. The number of claims.**

2023/24 – 4  
2024/25 - 3  
2025/26 – 0

**4. The total amount paid in compensation or settlement during that financial year.**

2023/24 – £8142.00  
2024/25 - £13600.00  
2025/26 – £0.00

**For the FIVE largest compensation or settlement payments made during the three-year period, please provide:**

- A. The financial year in which the payment was made B. The amount paid C. The type of damage alleged D. The species of tree involved, where recorded E. Whether the tree was felled, pruned or retained F. A brief existing anonymised description of the claim, where held**

FIVE largest compensation or settlement payments made during the three-year period:

Financial year payment was made - 2023/2024

Amount paid - £3950.00

Type of damage - Damage to paving

Species of tree – Information not recorded by Insurance

Tree felled, pruned or retained – Information not recorded by Insurance

Brief description of claim - Claim alleging damage to paving and outbuildings caused by a council-owned tree

Financial year payment was made – 2024/2025

Amount paid - £2132.00

Type of damage – Damage to wall

Species of tree - Information not recorded by Insurance

Tree felled, pruned or retained – Information not recorded by Insurance

Brief description of claim - Claim alleging damage to a residential boundary wall and driveway caused by roots from council-owned tree

Financial year payment was made – 2024/2025

Amount paid - £12013.00

Type of damage – Damage to wall & driveway

Species of tree - Information not recorded by Insurance

Tree felled, pruned or retained – Information not recorded by Insurance

Brief description of claim - Claim alleging damage to a residential boundary wall and driveway caused by roots from council-owned tree

Financial year payment was made – 2025/2026

Amount paid - £8497.00

Type of damage - Damage to garage roof

Species of tree - Information not recorded by Insurance

Tree felled, pruned or retained – Information not recorded by Insurance

Brief description of claim – Claim alleging property damage claim arising from tree maintenance works

Financial year payment was made – 2025/2026

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Amount Paid - £7500.00

Type of damage – Damage to wall

Species of tree - Information not recorded by Insurance

Tree felled, pruned or retained – Information not recorded by Insurance

Brief description of claim - Claim alleging damage to a residential property boundary wall caused by a council-owned tree

**Please include payments relating to claims received before the requested period if the payment itself was made during the requested period.**

**I am not requesting claimants' names, precise addresses or any other personal information.**

If you have any queries about this letter, please contact Information Requests Via email.

Please remember to quote the reference number above in any future communications.

If you are unhappy with the way the Directorate has handled your request, you may ask for an internal review. Please clearly mark your correspondence 'Complaint' and address it to:

Barnsley MBC  
Information Requests Team  
PO Box 634  
Barnsley  
S70 9GG  
email: [informationrequests@barnsley.gov.uk](mailto:informationrequests@barnsley.gov.uk)

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: -

Customer Services Team  
Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF

Email: <http://www.ico.org.uk/foicomplaints>

Kind regards,

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