BARNSLEY
Metropolitan Borough Council

My Ref: FOI 5668
Enquiries to: Information Requests
E-Mail: informationrequests@barnsley.gov.uk

Dear Requester,

Re: Request for Information – Freedom of Information Act 2000

I wish to confirm that the council has completed its search for the information which you requested.

The information requested and our findings are as follows: -

Under the Freedom of Information Act 2000, I would like to request the following information relating to the recent repair and rebuild of the Town Hall clock, which the council has confirmed has stopped working again despite major works. Please provide:

1. **The total cost to the council of the repair and rebuild of the Town Hall clock completed prior to Christmas 2025.**
   As of 6th February, the Council has paid an invoice for £300 and received another invoice for £10,851, but payment for the latter has been withheld due to the clock's failure in February.

2. **A breakdown of that cost, including labour, materials, specialist or bespoke parts, and any testing or installation costs.**
   Investigation works to ascertain the repairability of the clock and repair of the clock drive motor and click impulse unit.

3. **Any additional costs incurred to date following the clock stopping again in February 2026, or any estimated costs for further investigation or repair.**
   The cost cannot be determined yet and will remain unknown until an estimate for the repair work is provided.

If you have any queries about this letter, please contact Information Requests Via email.

Please remember to quote the reference number above in any future communications.

If you are unhappy with the way the Directorate has handled your request, you may ask for an internal review. Please clearly mark your correspondence ‘Complaint’ and address it to:

Barnsley MBC
Information Requests Team
PO Box 634
Barnsley
S70 9GG
email: informationrequests@barnsley.gov.uk

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: -

Customer Services Team
Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Email: http://www.ico.org.uk/foicomplaints

Kind regards,

Information Requests Team, Barnsley MBC

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