



My Ref: FOI 6226
Enquiries to: Information Requests
E-Mail: informationrequests@barnsley.gov.uk

Dear Requester,

Re: Request for Information – Freedom of Information Act 2000

I wish to confirm that the council has completed its search for the information which you requested.

The information requested and our findings are as follows: -

- 1. The email address(es) at which your authority accepts formal representations against Penalty Charge Notices issued under the Civil Enforcement of Parking Contraventions (England) Representations and Appeals Regulations 2007 (or the equivalent Welsh regulations).**

We do not use email for either challenges or representations, we have a web portal which can be found at :

Informal Challenges:

<https://www.councilparking.org/barnsley/Pages/OnlineReferenceEntry.aspx?loadtype=INFORMAL>

Formal Representations:

<https://www.councilparking.org/barnsley/Pages/OnlineReferenceEntry.aspx?loadtype=FORMAL>

- 2. The postal address(es) at which your authority accepts the same.**

Parking Services, PO Box 538, Barnsley S70 9BP

- 3. If a different team handles informal challenges (before a Notice to Owner is served), the contact details for that team**

Informal Challenges and representations are processed by the same team, at the web/postal addresses stated above.

If you have any queries about this letter, please contact Information Requests Via email.

Please remember to quote the reference number above in any future communications.

If you are unhappy with the way the Directorate has handled your request, you may ask for an internal review. Please clearly mark your correspondence 'Complaint' and address it to:

Barnsley MBC
Information Requests Team
PO Box 634
Barnsley
S70 9GG
email: informationrequests@barnsley.gov.uk

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: -

Customer Services Team
Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Email: <http://www.ico.org.uk/foicomplaints>

Kind regards,

Information Requests Team, Barnsley MBC

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You can also write to the Information Policy Team, The National Archives, Kew, Richmond, Surrey TW9 4DU

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