



My Ref: FOI 6616  
Enquiries to: Information Requests  
E-Mail: [informationrequests@barnsley.gov.uk](mailto:informationrequests@barnsley.gov.uk)

Dear Requester,

**Re: Request for Information – Freedom of Information Act 2000**

I wish to confirm that the council has completed its search for the information which you requested.

The information requested and our findings are as follows: -

**Please provide the following information under the Freedom of Information Act 2000. Scope clarification For the purposes of this request:**

- “Care workers” refers to frontline adult social care workers (e.g. reablement support workers, domiciliary care workers, support workers) and excludes qualified social workers, occupational therapists, clinicians, managers, or children’s services staff.
- “Council led services” refers only to services run directly by the council or by wholly council owned entities (e.g. local authority companies), and excludes independent/private providers commissioned via contracts or frameworks.

**Q1. Total agency spend (care workers only) For the financial year 2025/26, please state the total amount spent by the council on agency care workers working within council led adult social care services. If the accounts are not finalised for 2025/26 please provide for the year 2024/25 and please reference this as the financial year you have used.**

£31,871.50 agency spend in 2025/26

**Q2. Spend by service type (care workers only) Please provide a breakdown of the agency care worker spend 1 by service type, where available, for example:**

- Reablement / Intermediate Care
- Discharge to Assess
- Council run supported living
- Urgent or crisis response services
- Other council run adult social care services

All spend reported in Q1 related to Reablement Services.

**Q3. Hours supplied via agencies (if recorded) For the same period, please provide:**

- The total number of hours worked by agency care workers in council led adult social care services. If hours are not recorded, please confirm this.

Information not recorded

**Q4. Agency charge rates (care workers) Please confirm:**

- **The average hourly rate paid to agencies for care workers**

To the worker: £13.69 per hour

- **The highest and lowest hourly rates paid during the period If rates vary by service, please provide ranges.**

Set rate per hour as detailed above

**Q5. Separability of margin (if recorded) If recorded information is held, please state whether the council records:**

- **The pay rate to the worker**

To the worker: £13.69 per hour

- **Separately from the agency fee or margin If this information is not held, please confirm this explicitly.**

Charge rate: £5.27 per hour

(therefore, total cost per hour £18.96)

**Q6. Supplier list Please provide a list of recruitment agencies that supplied care workers to council led adult social care services in the above period.**

All workers provided by the same supplier: RSR Care & Support Talent Acquisition Centre

**Q7. Workforce context If available, please provide:**

- **The number of permanent care worker vacancies in council led adult social care services as at August 2026.**

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If you have any queries about this letter, please contact Information Requests Via email.

Please remember to quote the reference number above in any future communications.

If you are unhappy with the way the Directorate has handled your request, you may ask for an internal review. Please clearly mark your correspondence 'Complaint' and address it to:

Barnsley MBC  
Information Requests Team

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**PO Box 634, Barnsley, South Yorkshire S70 9GG**

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If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: -

Customer Services Team  
Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF

Email: <http://www.ico.org.uk/foicomplaints>

Kind regards,

Information Requests Team, Barnsley MBC

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